

## FY2020 - Performance Measurement Module (Sys PM)

### Summary Report for HI-500 - Hawaii Balance of State CoC

#### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

*Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.*

*Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.*

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	1788	1573	110	113	123	10	75	78	76	-2
1.2 Persons in ES, SH, and TH	2099	1746	159	160	148	-12	116	116	84	-32

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

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	Universe (Persons)		Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2134	1952	162	459	535	76	95	215	285	70
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2437	2124	215	492	548	56	139	260	308	48

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	224	315	20	5	2%	9	11	3%	30	19	6%	35	11%
Exit was from ES	508	518	66	40	8%	23	18	3%	32	51	10%	109	21%
Exit was from TH	465	89	38	1	1%	17	4	4%	29	6	7%	11	12%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	298	718	13	23	3%	17	30	4%	22	45	6%	98	14%
TOTAL Returns to Homelessness	1495	1640	137	69	4%	66	63	4%	113	121	7%	253	15%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1995	2010	15
Emergency Shelter Total	473	399	-74
Safe Haven Total	0	0	0
Transitional Housing Total	285	307	22
Total Sheltered Count	758	706	-52
Unsheltered Count	1237	1304	67

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	2071	2099	1746	-353
Emergency Shelter Total	1761	1788	1573	-215
Safe Haven Total	0	0	0	0
Transitional Housing Total	733	703	209	-494

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	105	75	106	31
Number of adults with increased earned income	0	0	3	3
Percentage of adults who increased earned income	0%	0%	3%	3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	105	75	106	31
Number of adults with increased non-employment cash income	28	18	34	16
Percentage of adults who increased non-employment cash income	27%	24%	32%	8%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	105	75	106	31
Number of adults with increased total income	28	18	35	17
Percentage of adults who increased total income	27%	24%	33%	9%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	356	365	56	-309
Number of adults who exited with increased earned income	85	91	2	-89
Percentage of adults who increased earned income	24%	25%	4%	-21%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	356	365	56	-309
Number of adults who exited with increased non-employment cash income	92	92	29	-63
Percentage of adults who increased non-employment cash income	26%	25%	52%	27%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	356	365	56	-309
Number of adults who exited with increased total income	146	150	30	-120
Percentage of adults who increased total income	41%	41%	54%	13%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1604	1627	1337	-290
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	664	668	510	-158
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	940	959	827	-132

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2140	2173	2015	-158
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	873	900	819	-81
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1267	1273	1196	-77

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	325	332	342	10
Of persons above, those who exited to temporary & some institutional destinations	98	101	140	39
Of the persons above, those who exited to permanent housing destinations	148	152	141	-11
% Successful exits	76%	76%	82%	6%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1609	1656	1394	-262
Of the persons above, those who exited to permanent housing destinations	972	991	811	-180
% Successful exits	60%	60%	58%	-2%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	256	356	418	62
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	231	331	407	76
% Successful exits/retention	90%	93%	97%	4%

**FY2020 - SysPM Data Quality**  
**HI-500 - Hawaii Balance of State CoC**

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	318	469	464	402	631	273	293	389	442	660	749	667	344	692	512	295				
2. Number of HMIS Beds	318	469	434	402	631	273	293	389	292	481	749	401	344	692	512	295				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	93.53	100.00	100.00	100.00	100.00	100.00	66.06	72.88	100.00	60.12	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1179	1548	1078	1175	1076	441	628	294	344	374	410	484	944	1054	1116	1008	2651	1264	1134	1056
5. Total Leavers (HMIS)	809	1043	733	736	799	264	327	190	95	98	114	79	509	577	774	646	2233	833	685	621
6. Destination of Don't Know, Refused, or Missing (HMIS)	235	174	183	81	242	56	64	22	11	1	0	0	66	7	16	13	325	100	22	7
7. Destination Error Rate (%)	29.05	16.68	24.97	11.01	30.29	21.21	19.57	11.58	11.58	1.02	0.00	0.00	12.97	1.21	2.07	2.01	14.55	12.00	3.21	1.13