

**Summary of Key Points**  
**Analysis of Exit Destinations by County, Program Type, and**  
**Organization**  
**Neighbor Islands – Bridging the Gap**

For December 2020

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of December 2020 (n = 275). This analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for December was 61%, with 168 of 275 exits leaving to PH destinations, a decrease compared to November 2020 (66%), and one percentage point lower than BTG’s average PH exit rate (62%) over the last 12 months.
- Of the 168 exits to PH, Homeless Prevention programs exited 92 clients to PH (55%), Emergency Shelter (ES) exited 25 clients to PH (15%), Rapid Re-housing programs exited 23 clients to PH (14%), Transitional Housing exited 12 clients (7%), Street Outreach programs exited 11 clients to PH (7%), and Permanent Supportive Housing exited 5 clients to PH (3%).
- December PH exit rates descending by county were Maui (66%), Hawaii (65%), and Kauai (31%).
- The PH exit rate was 100% for Homeless Prevention programs in December and 96% for Rapid Re-housing programs; the same rate for HP and an increase for RRH, compared to November. Due to the inherent nature of these programs, one would expect that these PH exit rates would be near 100%.
- The missing exit data rate for December was 16%, an increase compared to October (9%).
- Maui and Hawaii had 18 exits to unknown locations in December, and Kauai had 8 exits to unknown destinations.

Statewide All Programs	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
Permanent Housing Rate	62%	57%	53%	51%	44%	71%	61%	60%	76%	79%	66%	61%
# Exits to Permanent Housing	261	184	166	107	103	245	194	132	350	311	204	168
Total Exits	422	321	314	211	232	347	318	221	459	393	311	275
No Data exit rate	6%	17%	7%	5%	6%	6%	9%	20%	7%	6%	9%	16%

**Analysis of Exits to Permanent Housing**

**Neighbor Islands**

**December 2020**

County/Program Type	# Total Exits	# PH Exits	PH Exit Rate	# Exits with No Data*	No Data* Exit Rate
<b>Hawaii</b>	<b>120</b>	<b>78</b>	<b>65%</b>	<b>18</b>	<b>15%</b>
Emergency Shelter (ES)	33	17	52%	2	6%
Homelessness Prevention	36	36	100%		0%
PH - Permanent Supportive Housing	9	3	33%		0%
PH - Rapid Re-Housing	9	9	100%		0%
Services Only	6		0%	5	83%
Street Outreach	15	1	7%	11	73%
Transitional Housing (TH)	12	12	100%		0%
<b>Kauai</b>	<b>36</b>	<b>11</b>	<b>31%</b>	<b>8</b>	<b>22%</b>
Emergency Shelter (ES)	12	1	8%		0%
PH - Permanent Supportive Housing	2	2	100%		0%
PH - Rapid Re-Housing	5	5	100%		0%
Services Only	2		0%		0%
Street Outreach	14	3	21%	8	57%
Transitional Housing (TH)	1		0%		0%
<b>Maui</b>	<b>119</b>	<b>79</b>	<b>66%</b>	<b>18</b>	<b>15%</b>
Emergency Shelter (ES)	23	7	30%	4	17%
Homelessness Prevention	56	56	100%		0%
PH - Rapid Re-Housing	10	9	90%		0%
Services Only	2		0%	2	100%
Street Outreach	28	7	25%	12	43%
<b>Grand Total</b>	<b>275</b>	<b>168</b>	<b>61%</b>	<b>44</b>	<b>16%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

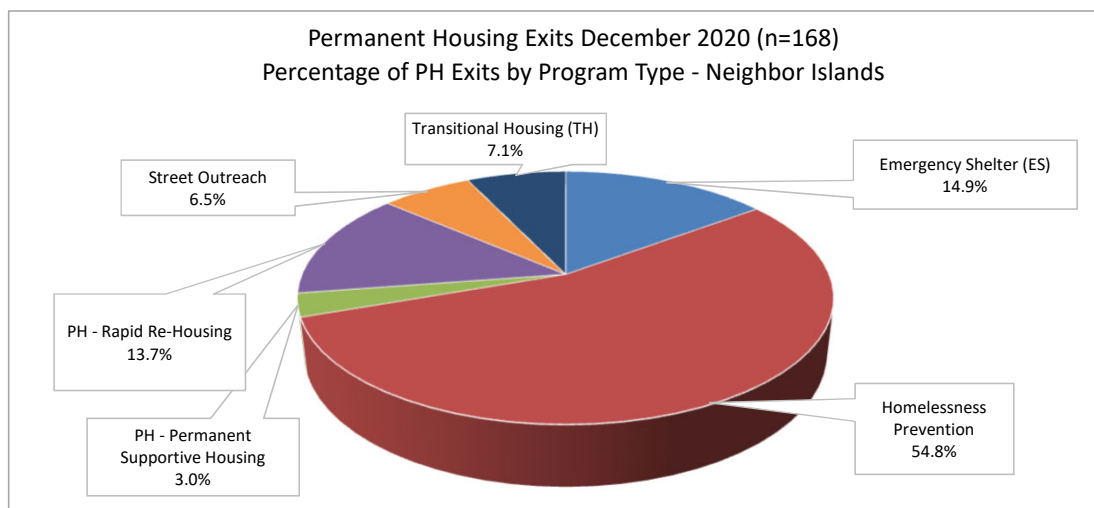
\*\*Other include: deceased and other

**Analysis of Exits to Permanent Housing**

**December 2020**

**Neighbor Islands**

Programs Types	# PH Exits	% of PH Exits	Total Exits	PH Rate
Emergency Shelter (ES)	25	15%	68	37%
Homelessness Prevention	92	55%	92	100%
PH - Permanent Supportive Housing	5	3%	11	45%
PH - Rapid Re-Housing	23	14%	24	96%
Services Only	0	0%	10	0%
Street Outreach	11	7%	57	19%
Transitional Housing (TH)	12	7%	13	92%
<b>Grand Total</b>	<b>168</b>	<b>100%</b>	<b>275</b>	<b>61%</b>



### HAWAII ISLAND

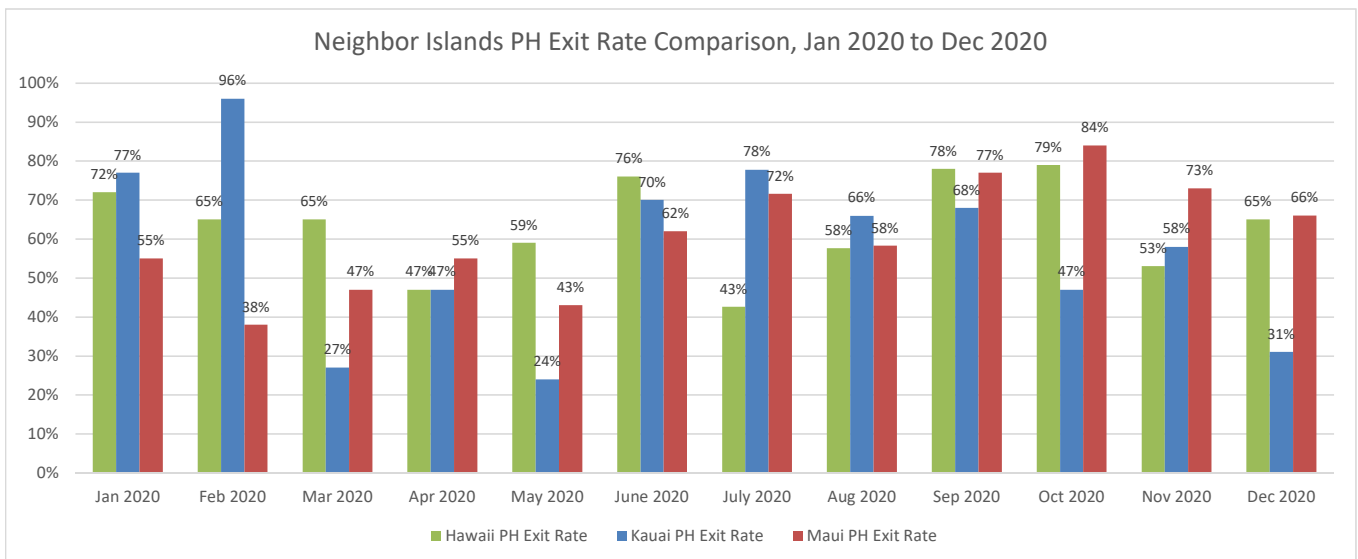
All Hawaii Island Programs	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
Permanent Housing Exit Rate	72%	65%	65%	47%	59%	76%	43%	58%	78%	79%	53%	65%
Exits to Permanent Housing	87	117	74	35	41	149	52	34	94	95	40	78
Total Exits	121	181	113	75	70	195	122	59	121	121	76	120
No Data Exit Rate	1%	22%	5%	5%	6%	6%	5%	7%	7%	7%	12%	15%

### KAUAI

All Kauai Programs	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
Permanent Housing Exit Rate	77%	96%	27%	47%	24%	70%	78%	66%	68%	47%	58%	31%
Exits to Permanent Housing	33	22	4	15	10	16	21	31	40	17	31	11
Total Exits	43	23	15	32	42	23	27	47	59	36	53	36
No Data Exit Rate	5%	0%	20%	3%	14%	0%	4%	28%	14%	31%	15%	22%

### MAUI

All Maui Programs	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
Permanent Housing Exit Rate	55%	38%	47%	55%	43%	62%	72%	58%	77%	84%	73%	66%
Exits to Permanent Housing	141	45	88	57	52	80	121	67	216	199	133	79
Total Exits	258	117	186	104	120	129	169	115	279	236	182	119
No Data Exit Rate	9%	13%	8%	6%	3%	7%	14%	24%	5%	2%	6%	15%



Expanded Analysis of Program Exits by County/Program

December 2020

County/Program Type	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Hawaii</b>	<b>9</b>	<b>1</b>	<b>11</b>	<b>78</b>	<b>2</b>	<b>1</b>	<b>18</b>	<b>120</b>	<b>65%</b>
Emergency Shelter (ES)	6		6	17	2		2	33	52%
Homelessness Prevention				36				36	100%
PH - Permanent Supportive Housing	1		5	3				9	33%
PH - Rapid Re-Housing				9				9	100%
Services Only		1					5	6	0%
Street Outreach	2			1		1	11	15	7%
Transitional Housing (TH)				12				12	100%
<b>Kauai</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>11</b>			<b>8</b>	<b>36</b>	<b>31%</b>
Emergency Shelter (ES)	2	1	8	1				12	8%
PH - Permanent Supportive Housing				2				2	100%
PH - Rapid Re-Housing				5				5	100%
Services Only	1	1						2	0%
Street Outreach			3	3			8	14	21%
Transitional Housing (TH)			1					1	0%
<b>Maui</b>	<b>10</b>	<b>1</b>	<b>8</b>	<b>79</b>	<b>2</b>	<b>1</b>	<b>18</b>	<b>119</b>	<b>66%</b>
Emergency Shelter (ES)	6	1	2	7	2	1	4	23	30%
Homelessness Prevention				56				56	100%
PH - Rapid Re-Housing			1	9				10	90%
Services Only							2	2	0%
Street Outreach	4		5	7			12	28	25%
<b>Grand Total</b>	<b>22</b>	<b>4</b>	<b>31</b>	<b>168</b>	<b>4</b>	<b>2</b>	<b>44</b>	<b>275</b>	<b>61%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

\*\*Other include: deceased and other

Expanded Analysis of Program Exits by Organization/Program

December 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Bay Clinic</b>	<b>1</b>							<b>1</b>	<b>0%</b>
BAY - ESG-CV Hawaii Street Outreach	1							1	0%
<b>Catholic Charities Hawaii</b>				<b>32</b>				<b>32</b>	<b>100%</b>
CCH - HPO NI Housing First (Kauai)				2				2	100%
CCH - HPO SHEG NI Homelessness Prevention				28				28	100%
CCH - HPO SHEG NI Rapid Rehousing				2				2	100%
<b>Family Life Center</b>	<b>5</b>		<b>6</b>	<b>83</b>		<b>1</b>	<b>12</b>	<b>107</b>	<b>78%</b>
FLC - ESG Maui Rapid Re-housing				3				3	100%
FLC - ESG-CV Kauai Street Outreach							1	1	0%
FLC - ESG-CV Maui Homelessness Prevention				35				35	100%
FLC - HPO CSHI Kauai Rapid Re-housing				4				4	100%
FLC - HPO CSHI Maui Homelessness Prevention				10				10	100%
FLC - HPO CSHI Maui Rapid Re-housing			1					1	0%
FLC - HPO Ho'olanani				2		1		3	67%
FLC - HPO HPP Maui Homelessness Prevention				9				9	100%
FLC - HPO HPP Maui Rapid Re-housing				4				4	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	3			5			9	17	29%
FLC - HPO Maui Regions 4, 5 - Street Outreach	1		5	2			2	10	20%
FLC - HPO RRH Homeless Prevention				2				2	100%
FLC - HPO RRH Rapid Re-Housing				2				2	100%
FLC - Wahi Hoomalu O Wailuku	1			5				6	83%
<b>Hawaii Affordable Properties, Inc.</b>				<b>12</b>				<b>12</b>	<b>100%</b>
HAP - Na Kahua Hale O Ulu Wini				12				12	100%
<b>HOPE Services Hawaii, Inc.</b>	<b>8</b>		<b>5</b>	<b>32</b>	<b>2</b>	<b>1</b>	<b>11</b>	<b>59</b>	<b>54%</b>
HOPE - Continuum of Care II PSH				1				1	100%
HOPE - ESG Homelessness Prevention				2				2	100%
HOPE - Hale Hanakahi Ohana Zone Temp ES	4			3				7	43%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	1							1	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach							10	10	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach				1				1	100%
HOPE - HPO Kiheipua				6				6	100%
HOPE - HPO NI Housing First	1			1				2	50%
HOPE - HPO RRH Homeless Prevention				6				6	100%
HOPE - HPO RRH Rapid Re-Housing				7				7	100%
HOPE - HPO Sacred Hearts Emergency Shelter				1				1	100%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)				1	1			2	50%
HOPE - Keolahou Emergency Shelter					1			1	0%
HOPE - Kukui S+C Program			5	1				6	17%

Expanded Analysis of Program Exits by Organization/Program December 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
HOPE - PATH Street Outreach Program	1					1	1	3	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	1			2				3	67%
<b>Ka Hale A Ke Ola, Inc</b>	<b>5</b>	<b>1</b>	<b>2</b>		<b>2</b>		<b>6</b>	<b>16</b>	<b>0%</b>
KHAKO - HPO Central ES Dorm	2							2	0%
KHAKO - HPO Central ES Units			1		1			2	0%
KHAKO - HPO Westside ES Dorm	1	1	1		1		1	5	0%
KHAKO - HPO Westside ES Units	2						3	5	0%
KHAKO - Ka La Hiki Ola							2	2	0%
<b>Kauai Economic Opportunity</b>	<b>2</b>	<b>1</b>	<b>11</b>	<b>4</b>			<b>7</b>	<b>25</b>	<b>16%</b>
KEO - HPO Kauai All Regions - Street Outreach			3	3			7	13	23%
KEO - HPO Mana'olana Emergency	2	1	8	1				12	8%
<b>Legal Aid Society of Hawaii</b>	<b>1</b>	<b>2</b>					<b>5</b>	<b>8</b>	<b>0%</b>
LASH - HPO Legal Services Program	1	2					5	8	0%
<b>Maui Youth Family Services</b>							<b>1</b>	<b>1</b>	<b>0%</b>
MYFS - Youth Street Outreach							1	1	0%
<b>Neighborhood Place of Puna</b>			<b>6</b>	<b>4</b>			<b>2</b>	<b>12</b>	<b>33%</b>
NPP - HPO Family Assessment Center at Hale Iki			6	4			2	12	33%
<b>USVETS</b>				<b>1</b>				<b>1</b>	<b>100%</b>
USVETS - SSVF Priority 1 Kauai Rapid Re-housing				1				1	100%
<b>Women In Need</b>			<b>1</b>					<b>1</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH			1					1	0%
<b>Grand Total</b>	<b>22</b>	<b>4</b>	<b>31</b>	<b>168</b>	<b>4</b>	<b>2</b>	<b>44</b>	<b>275</b>	<b>61%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

\*\*Other include: deceased and other