

**Summary of Key Points**  
**Analysis of Exit Destinations by County, Program Type, and**  
**Organization**  
**Neighbor Islands – Bridging the Gap**

For October 2020

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of October 2020 (n = 393). This analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for October was 79%, with 311 of 393 exits leaving to PH destinations, an increase compared to September 2020 (76%), above BTG’s average PH exit rate (61%) over the last 12 months.
- Of the 311 exits to PH, Homeless Prevention programs exited 181 clients to PH (58%), Rapid Re-housing programs exited 82 clients to PH (26%), Emergency Shelter (ES) exited 18 clients to PH (6%), Transitional Housing exited 15 clients (5%), Street Outreach programs exited 10 clients to PH (3%), and Permanent Supportive Housing exited 5 clients to PH (2%).
- October PH exit rates descending by county were Maui (84%), Hawaii (79%), and Kauai (47%).
- The PH exit rate was 98% for Homeless Prevention programs in October and 95% for Rapid Re-housing programs; a decrease compared to September. Due to the inherent nature of these programs, one would expect that these PH exit rates would be near 100%.
- The missing exit data rate for October was 6%, a slight decrease compared to September (7%).
- Kauai had the greatest number of exits to unknown locations in October (11 exits) followed by Hawaii (8 exits) and Maui with 5 exits to unknown locations.

<b>Statewide All Programs</b>	<b>Nov 2019</b>	<b>Dec 2019</b>	<b>Jan 2020</b>	<b>Feb 2020</b>	<b>Mar 2020</b>	<b>Apr 2020</b>	<b>May 2020</b>	<b>Jun 2020</b>	<b>Jul 2020</b>	<b>Aug 2020</b>	<b>Sep 2020</b>	<b>Oct 2020</b>
Permanent Housing Rate	51%	62%	62%	57%	53%	51%	44%	71%	61%	60%	76%	79%
# Exits to Permanent Housing	169	250	261	184	166	107	103	245	194	132	350	311
Total Exits	332	402	422	321	314	211	232	347	318	221	459	393
No Data exit rate	21%	16%	6%	17%	7%	5%	6%	6%	9%	20%	7%	6%

**HAWAII ISLAND**

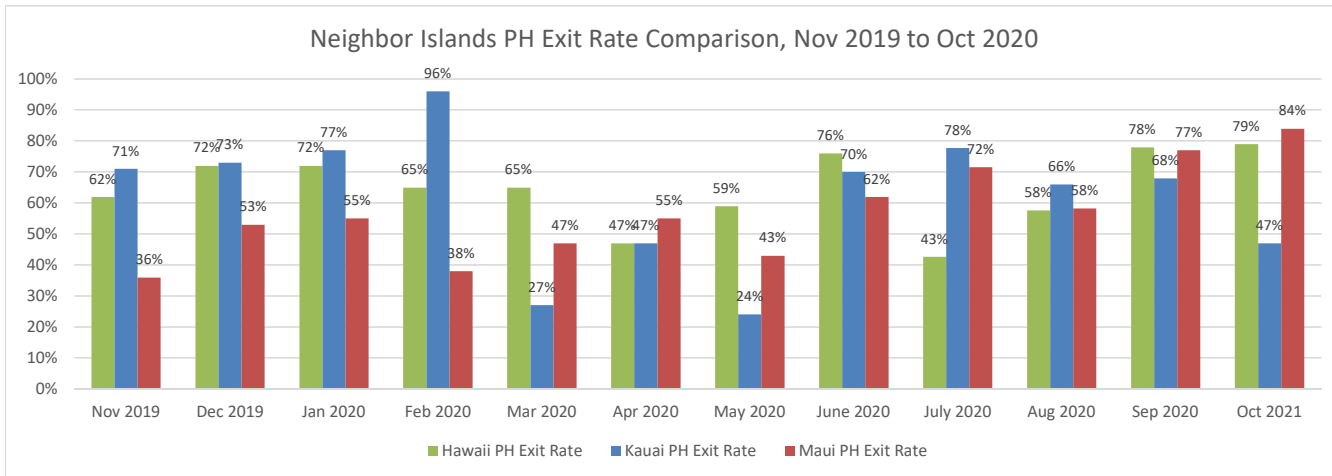
All Hawaii Island Programs	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020
Permanent Housing Exit Rate	62%	72%	72%	65%	65%	47%	59%	76%	43%	58%	78%	79%
Exits to Permanent Housing	88	117	87	117	74	35	41	149	52	34	94	95
Total Exits	142	162	121	181	113	75	70	195	122	59	121	121
No Data Exit Rate	15%	14%	1%	22%	5%	5%	6%	6%	5%	7%	7%	7%

**KAUAI**

All Kauai Programs	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020
Permanent Housing Exit Rate	71%	73%	77%	96%	27%	47%	24%	70%	78%	66%	68%	47%
Exits to Permanent Housing	25	24	33	22	4	15	10	16	21	31	40	17
Total Exits	35	33	43	23	15	32	42	23	27	47	59	36
No Data Exit Rate	0%	0%	5%	0%	20%	3%	14%	0%	4%	28%	14%	31%

**MAUI**

All Maui Programs	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020
Permanent Housing Exit Rate	36%	53%	55%	38%	47%	55%	43%	62%	72%	58%	77%	84%
Exits to Permanent Housing	56	109	141	45	88	57	52	80	121	67	216	199
Total Exits	155	207	258	117	186	104	120	129	169	115	279	236
No Data Exit Rate	30%	20%	9%	13%	8%	6%	3%	7%	14%	24%	5%	2%



## Analysis of Exits to Permanent Housing

### Neighbor Islands

October 2020

County/Program Type	# Total Exits	# PH Exits	PH Exit Rate	# Exits with No Data*	No Data* Exit Rate
<b>Hawaii</b>	<b>121</b>	<b>95</b>	<b>79%</b>	<b>8</b>	<b>7%</b>
Emergency Shelter (ES)	19	9	47%	1	5%
Homelessness Prevention	40	37	93%		0%
PH - Permanent Supportive Housing	3	1	33%		0%
PH - Rapid Re-Housing	45	43	96%		0%
Services Only	4		0%	4	100%
Street Outreach	8	4	50%	2	25%
Transitional Housing (TH)	2	1	50%	1	50%
<b>Kauai</b>	<b>36</b>	<b>17</b>	<b>47%</b>	<b>11</b>	<b>31%</b>
Emergency Shelter (ES)	2		0%		0%
Homelessness Prevention	15	15	100%		0%
PH - Permanent Supportive Housing	1		0%		0%
Services Only	1		0%		0%
Street Outreach	15	2	13%	11	73%
Transitional Housing (TH)	2		0%		0%
<b>Maui</b>	<b>236</b>	<b>199</b>	<b>84%</b>	<b>5</b>	<b>2%</b>
Emergency Shelter (ES)	27	9	33%	1	4%
Homelessness Prevention	129	129	100%		0%
PH - Permanent Supportive Housing	4	4	100%		0%
PH - Rapid Re-Housing	41	39	95%		0%
Street Outreach	14	4	29%	4	29%
Transitional Housing (TH)	21	14	67%		0%
<b>Grand Total</b>	<b>393</b>	<b>311</b>	<b>79%</b>	<b>24</b>	<b>6%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

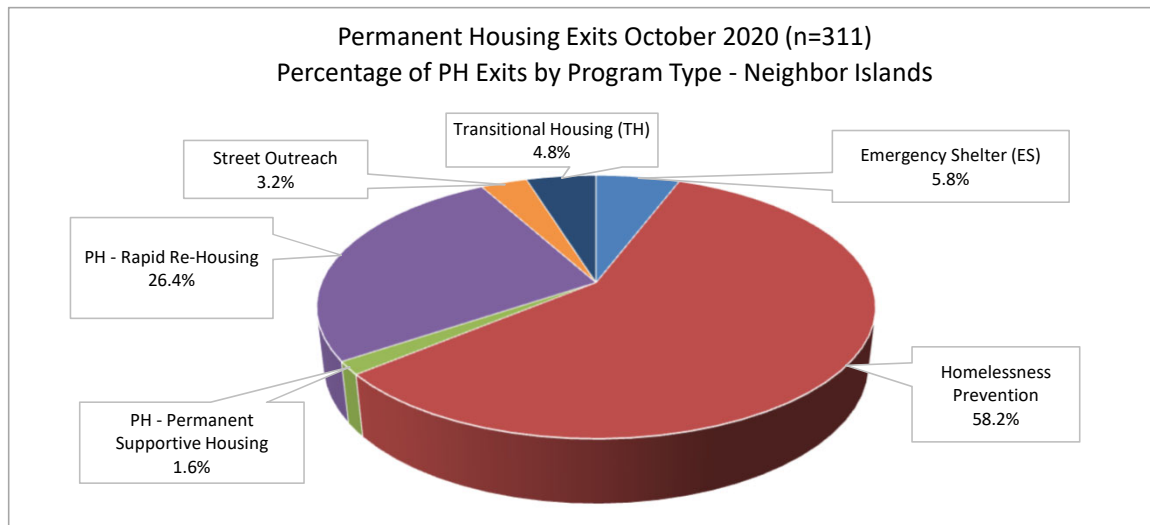
\*\*Other include: deceased and other

## Analysis of Exits to Permanent Housing

October 2020

### Neighbor Islands

Programs Types	# PH Exits	% of PH Exits	Total Exits	PH Rate
Emergency Shelter (ES)	18	6%	48	38%
Homelessness Prevention	181	58%	184	98%
PH - Permanent Supportive Housing	5	2%	8	63%
PH - Rapid Re-Housing	82	26%	86	95%
Services Only	0	0%	5	NA
Street Outreach	10	3%	37	27%
Transitional Housing (TH)	15	5%	25	60%
<b>Grand Total</b>	<b>311</b>	<b>100%</b>	<b>393</b>	<b>79%</b>



Expanded Analysis of Program Exits by County/Program

October 2020

County/Program Type	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Hawaii</b>	<b>4</b>	<b>2</b>	<b>5</b>	<b>95</b>	<b>4</b>	<b>3</b>	<b>8</b>	<b>121</b>	<b>79%</b>
Emergency Shelter (ES)	4		3	9	2		1	19	47%
Homelessness Prevention			2	37		1		40	93%
PH - Permanent Supportive Housing				1		2		3	33%
PH - Rapid Re-Housing				43	2			45	96%
Services Only							4	4	0%
Street Outreach		2		4			2	8	50%
Transitional Housing (TH)				1			1	2	50%
<b>Kauai</b>	<b>4</b>		<b>2</b>	<b>17</b>	<b>2</b>		<b>11</b>	<b>36</b>	<b>47%</b>
Emergency Shelter (ES)	1		1					2	0%
Homelessness Prevention				15				15	100%
PH - Permanent Supportive Housing			1					1	0%
Services Only	1							1	0%
Street Outreach				2	2		11	15	13%
Transitional Housing (TH)	2							2	0%
<b>Maui</b>	<b>18</b>	<b>3</b>	<b>6</b>	<b>199</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>236</b>	<b>84%</b>
Emergency Shelter (ES)	10	2	1	9	3	1	1	27	33%
Homelessness Prevention				129				129	100%
PH - Permanent Supportive Housing				4				4	100%
PH - Rapid Re-Housing			2	39				41	95%
Street Outreach	3		2	4	1		4	14	29%
Transitional Housing (TH)	5	1	1	14				21	67%
<b>Grand Total</b>	<b>26</b>	<b>5</b>	<b>13</b>	<b>311</b>	<b>10</b>	<b>4</b>	<b>24</b>	<b>393</b>	<b>79%</b>

\* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

\*\*Other include: deceased and other

Expanded Analysis of Program Exits by Organization/Program

October 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
<b>Catholic Charities Hawaii</b>				<b>11</b>				<b>11</b>	<b>100%</b>
CCH - HPO SHEG NI Homelessness Prevention				6				6	100%
CCH - HPO SHEG NI Rapid Rehousing				5				5	100%
<b>Family Life Center</b>	<b>3</b>		<b>4</b>	<b>190</b>	<b>2</b>		<b>5</b>	<b>204</b>	<b>93%</b>
FLC - ESG Maui Homelessness Prevention				3				3	100%
FLC - ESG-CV Kauai Homelessness Prevention				3				3	100%
FLC - ESG-CV Kauai Street Outreach							1	1	0%
FLC - ESG-CV Maui Homelessness Prevention				27				27	100%
FLC - ESG-CV Maui Hotel Units ES					1			1	0%
FLC - HPO CSHI Kauai Homelessness Prevention				7				7	100%
FLC - HPO CSHI Maui Homelessness Prevention				8				8	100%
FLC - HPO CSHI Maui Rapid Re-housing			2	13				15	87%
FLC - HPO HPP Kauai Homelessness Prevention				5				5	100%
FLC - HPO HPP Maui Homelessness Prevention				37				37	100%
FLC - HPO HPP Maui Rapid Re-housing				9				9	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	3		2	2	1		4	12	17%
FLC - HPO Maui Regions 4, 5 - Street Outreach				2				2	100%
FLC - HPO NI Housing First				2				2	100%
FLC - HPO RRH Homeless Prevention				54				54	100%
FLC - HPO RRH Rapid Re-Housing				17				17	100%
FLC - Ohana One PSH CoC Program				1				1	100%
<b>Hawaii Affordable Properties, Inc.</b>							<b>1</b>	<b>1</b>	<b>0%</b>
HAP - Na Kahua Hale O Ulu Wini							1	1	0%
<b>Hawaii Rise</b>				<b>1</b>				<b>1</b>	<b>100%</b>
RISE - CoC Transitional Housing				1				1	100%
<b>HOPE Services Hawaii, Inc.</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>79</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>97</b>	<b>81%</b>
HOPE - Continuum of Care II PSH				1		1		2	50%
HOPE - ESG Homelessness Prevention						1		1	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	2			2	1			5	40%
HOPE - HPO East Hawaii Emergency Shelter				2				2	100%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach							2	2	0%
HOPE - HPO HPP Homelessness Prevention			2	27				29	93%
HOPE - HPO HPP Rapid Re-housing				29				29	100%
HOPE - HPO Kiheipua			1					1	0%
HOPE - HPO NI Housing First						1		1	0%
HOPE - HPO RRH Homeless Prevention				4				4	100%
HOPE - HPO RRH Rapid Re-Housing				5	2			7	71%
HOPE - HPO Sacred Hearts Emergency Shelter					1			1	0%

Expanded Analysis of Program Exits by Organization/Program October 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
HOPE - HPO West Hawaii Emergency Housing Program				3				3	100%
HOPE - Keolahou Emergency Shelter				2				2	100%
HOPE - KES Ohana Zone Street Outreach				1				1	100%
HOPE - PATH Street Outreach Program		2		3				5	60%
HOPE - West Hawaii Temporary ES	2							2	0%
<b>Ka Hale A Ke Ola, Inc</b>	<b>15</b>	<b>3</b>	<b>2</b>	<b>23</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>47</b>	<b>49%</b>
KHAKO - HPO Central ES Dorm	3						1	4	0%
KHAKO - HPO Central ES Units	3			8	1			12	67%
KHAKO - HPO Central TH	4			13				17	76%
KHAKO - HPO Westside ES Dorm	3	2	1	1	1			8	13%
KHAKO - HPO Westside ES Units	1					1		2	0%
KHAKO - HPO Westside TH	1	1	1	1				4	25%
<b>Kauai Economic Opportunity</b>	<b>1</b>		<b>1</b>	<b>2</b>	<b>2</b>		<b>10</b>	<b>16</b>	<b>13%</b>
KEO - HPO Kauai All Regions - Street Outreach				2	2		10	14	14%
KEO - HPO Mana'olana Emergency	1		1					2	0%
<b>Legal Aid Society of Hawaii</b>	<b>1</b>						<b>4</b>	<b>5</b>	<b>0%</b>
LASH - HPO Legal Services Program	1						4	5	0%
<b>Neighborhood Place of Puna</b>			<b>2</b>				<b>1</b>	<b>3</b>	<b>0%</b>
NPP - HPO Family Assessment Center at Hale Iki			2				1	3	0%
<b>Steadfast Housing Development Corporation</b>			<b>1</b>	<b>1</b>				<b>2</b>	<b>50%</b>
SHDC - Eha S+C (Maui)				1				1	100%
SHDC - Kaahale CoC Funded (Kauai)			1					1	0%
<b>USVETS</b>				<b>4</b>				<b>4</b>	<b>100%</b>
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing				4				4	100%
<b>Women In Need</b>	<b>2</b>							<b>2</b>	<b>0%</b>
WIN - HPO Bridge To Success Kauai TH	2							2	0%
<b>Grand Total</b>	<b>26</b>	<b>5</b>	<b>13</b>	<b>311</b>	<b>10</b>	<b>4</b>	<b>24</b>	<b>393</b>	<b>79%</b>