

Summary of Key Points
Analysis of Exit Destinations by County, Program Type, and
Organization
Neighbor Islands – Bridging the Gap

For September 2020

Ka Mana O Na Helu, HMIS Administration

The HMIS administrative team completed analysis of client exit destinations from HMIS Bridging the Gap program discharge records for the month of September 2020 (n = 459). This analysis presents findings by county, over program type, and by org/program.

The summary tables show the total exits by destination category, along with permanent housing (PH) exit rates. The analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for September was 76%, with 350 of 459 exits leaving to PH destinations, an increase compared to August 2020 (60%), above BTG’s average PH exit rate (59%) over the last 12 months.
- Of the 350 exits to PH, Homeless Prevention programs exited 209 clients to PH (60%), Rapid Re-housing programs exited 88 clients to PH (25%), Emergency Shelter (ES) exited 27 clients to PH (8%), Street Outreach programs exited 10 clients each to PH (3%), Transitional Housing exited 9 clients (3%), and Permanent Supportive Housing exited 7 clients to PH (2%).
- September PH exit rates descending by county were Hawaii (78%), Maui (77%), and Kauai (68%).
- The PH exit rate was 100% for Homeless Prevention programs in September and 98% for Rapid Re-housing programs; these rates are the same as August. Due to the inherent nature of these programs, one would expect that these PH exit rates would be near 100%.
- The missing exit data rate for September was 7%, a significant decrease compared to August (20%).
- Maui had the greatest number of exits to unknown locations in September (14 exits) followed by Hawaii (9 exits) and Kauai with 8 exits to unknown locations.

BTG-Only

Statewide All Programs	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020	Sep 2020
Permanent Housing Rate	57%	51%	62%	62%	57%	53%	51%	44%	71%	61%	60%	76%
# Exits to Permanent Housing	244	169	250	261	184	166	107	103	245	194	132	350
Total Exits	427	332	402	422	321	314	211	232	347	318	221	459
No Data exit rate	19%	21%	16%	6%	17%	7%	5%	6%	6%	9%	20%	7%

HAWAII ISLAND

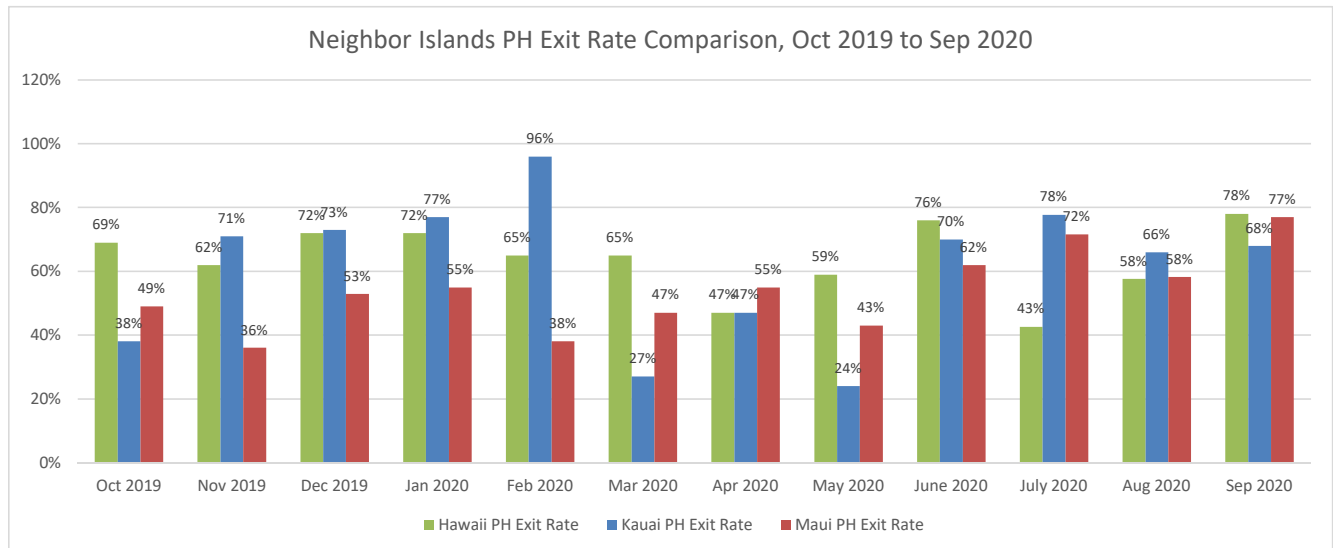
All Hawaii Island Programs	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020
Permanent Housing Exit Rate	69%	62%	72%	72%	65%	65%	47%	59%	76%	43%	58%	78%
Exits to Permanent Housing	131	88	117	87	117	74	35	41	149	52	34	94
Total Exits	189	142	162	121	181	113	75	70	195	122	59	121
No Data Exit Rate	11%	15%	14%	1%	22%	5%	5%	6%	6%	5%	7%	7%

KAUAI

All Kauai Programs	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020
Permanent Housing Exit Rate	38%	71%	73%	77%	96%	27%	47%	24%	70%	78%	66%	68%
Exits to Permanent Housing	12	25	24	33	22	4	15	10	16	21	31	40
Total Exits	32	35	33	43	23	15	32	42	23	27	47	59
No Data Exit Rate	3%	0%	0%	5%	0%	20%	3%	14%	0%	4%	28%	14%

MAUI

All Maui Programs	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020
Permanent Housing Exit Rate	49%	36%	53%	55%	38%	47%	55%	43%	62%	72%	58%	77%
Exits to Permanent Housing	101	56	109	141	45	88	57	52	80	121	67	216
Total Exits	206	155	207	258	117	186	104	120	129	169	115	279
No Data Exit Rate	28%	30%	20%	9%	13%	8%	6%	3%	7%	14%	24%	5%



Analysis of Exits to Permanent Housing

Neighbor Islands

September 2020

County/Program Type	# Total Exits	# PH Exits	PH Exit Rate	# Exits with No Data*	No Data* Exit Rate
Hawaii	121	94	78%	9	7%
Emergency Shelter (ES)	31	7	23%	9	29%
Homelessness Prevention	26	26	100%		0%
PH - Permanent Supportive Housing	7	6	86%		0%
PH - Rapid Re-Housing	52	51	98%		0%
Street Outreach	5	4	80%		0%
Kauai	59	40	68%	8	14%
Emergency Shelter (ES)	8		0%		0%
Homelessness Prevention	29	29	100%		0%
PH - Permanent Supportive Housing	1		0%	1	100%
PH - Rapid Re-Housing	10	9	90%		0%
Street Outreach	10	2	20%	7	70%
Transitional Housing (TH)	1		0%		0%
Maui	279	216	77%	14	5%
Emergency Shelter (ES)	44	20	45%		0%
Homelessness Prevention	154	154	100%		0%
PH - Permanent Supportive Housing	1	1	100%		0%
PH - Rapid Re-Housing	28	28	100%		0%
Street Outreach	40	4	10%	14	35%
Transitional Housing (TH)	12	9	75%		0%
Grand Total	459	350	76%	31	7%

* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

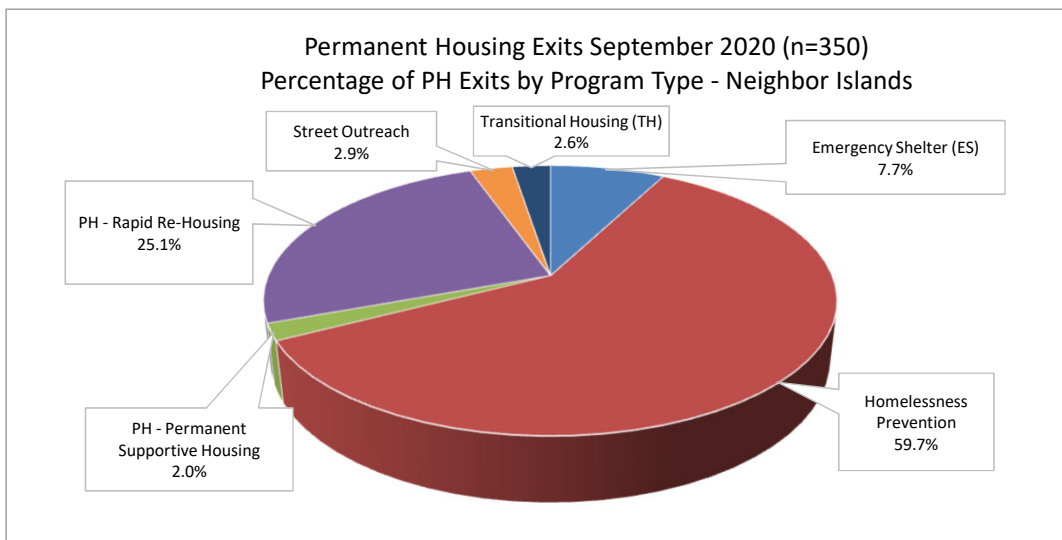
**Other include: deceased and other

Analysis of Exits to Permanent Housing

September 2020

Neighbor Islands

Programs Types	# PH Exits	% of PH Exits	Total Exits	PH Rate
Emergency Shelter (ES)	27	8%	83	33%
Homelessness Prevention	209	60%	209	100%
PH - Permanent Supportive Housing	7	2%	9	78%
PH - Rapid Re-Housing	88	25%	90	98%
Services Only	0	0%	0	NA
Street Outreach	10	3%	55	18%
Transitional Housing (TH)	9	3%	13	69%
Grand Total	350	100%	459	76%



Expanded Analysis of Program Exits by County/Program

September 2020

County/Program Type	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
Hawaii	10	1	3	94	2	2	9	121	78%
Emergency Shelter (ES)	9	1	3	7	2		9	31	23%
Homelessness Prevention				26				26	100%
PH - Permanent Supportive Housing				6		1		7	86%
PH - Rapid Re-Housing				51		1		52	98%
Street Outreach	1			4				5	80%
Kauai	7	2	1	40	1		8	59	68%
Emergency Shelter (ES)	6	1			1			8	0%
Homelessness Prevention				29				29	100%
PH - Permanent Supportive Housing							1	1	0%
PH - Rapid Re-Housing		1		9				10	90%
Street Outreach			1	2			7	10	20%
Transitional Housing (TH)	1							1	0%
Maui	24		21	216	3	1	14	279	77%
Emergency Shelter (ES)	22			20	2			44	45%
Homelessness Prevention				154				154	100%
PH - Permanent Supportive Housing				1				1	100%
PH - Rapid Re-Housing				28				28	100%
Street Outreach			20	4	1	1	14	40	10%
Transitional Housing (TH)	2		1	9				12	75%
Grand Total	41	3	25	350	6	3	31	459	76%

* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

**Other include: deceased and other

Expanded Analysis of Program Exits by Organization/Program

September 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
Catholic Charities Hawaii				9				9	100%
CCH - HPO SHEG NI Homelessness Prevention				9				9	100%
Family Life Center			20	209	1	1	14	245	85%
FLC - ESG Kauai Rapid Re-housing				1				1	100%
FLC - ESG Maui Homelessness Prevention				3				3	100%
FLC - ESG Maui Rapid Re-housing				4				4	100%
FLC - ESG-CV Kauai Homelessness Prevention				4				4	100%
FLC - ESG-CV Maui Homelessness Prevention				14				14	100%
FLC - HPO CSHI Kauai Homelessness Prevention				10				10	100%
FLC - HPO CSHI Kauai Rapid Re-housing				5				5	100%
FLC - HPO CSHI Maui Homelessness Prevention				47				47	100%
FLC - HPO CSHI Maui Rapid Re-housing				10				10	100%
FLC - HPO Ho'olanani				3				3	100%
FLC - HPO HPP Maui Homelessness Prevention				58				58	100%
FLC - HPO HPP Maui Rapid Re-housing				4				4	100%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach			10	2	1	1	10	24	8%
FLC - HPO Maui Regions 4, 5 - Street Outreach			10	2			4	16	13%
FLC - HPO RRH Homeless Prevention				32				32	100%
FLC - HPO RRH Rapid Re-Housing				10				10	100%
HOPE Services Hawaii, Inc.	10	1		79	2	1		93	85%
HOPE - ESG Rapid Re-housing				1				1	100%
HOPE - Hale Hanakahi Ohana Zone Temp ES	6							6	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	1							1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach				3				3	100%
HOPE - HPO HPP Homelessness Prevention				14				14	100%
HOPE - HPO HPP Rapid Re-housing				41				41	100%
HOPE - HPO Kiheipua				3				3	100%
HOPE - HPO NI Housing First				2				2	100%
HOPE - HPO RRH Homeless Prevention				3				3	100%
HOPE - HPO RRH Rapid Re-Housing				3				3	100%
HOPE - HPO Sacred Hearts Emergency Shelter		1		2				3	67%
HOPE - HPO West Hawaii Emergency Housing Program	3			1				4	25%
HOPE - Keolahou Emergency Shelter				1	2			3	33%
HOPE - Kukui S+C Program				4		1		5	80%
HOPE - PATH Street Outreach Program				1				1	100%
Ka Hale A Ke Ola, Inc	24		1	26	2			53	49%
KHAKO - HPO Central ES Dorm	8			5	1			14	36%
KHAKO - HPO Central ES Units	3			3	1			7	43%

Expanded Analysis of Program Exits by Organization/Program

September 2020

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Permanent Housing	Institutional Setting	Other**	No Data*	Total Exits	PH Exit Rate
KHAKO - HPO Central TH			1	4				5	80%
KHAKO - HPO Westside ES Dorm	5			2				7	29%
KHAKO - HPO Westside ES Units	6			7				13	54%
KHAKO - HPO Westside TH	2			5				7	71%
Kauai Economic Opportunity	6		1	2			7	16	13%
KEO - HPO Kauai All Regions - Street Outreach			1	2			7	10	20%
KEO - HPO Mana'olana Emergency	6							6	0%
Neighborhood Place of Puna			3				9	12	0%
NPP - HPO Family Assessment Center at Hale Iki			3				9	12	0%
Steadfast Housing Development Corporation				1			1	2	50%
SHDC - Kaahale CoC Funded (Kauai)							1	1	0%
SHDC - Kaulana CoC Funded (Maui)				1				1	100%
USVETS		2		24	1	1		28	86%
USVETS - BP Kauai HOPTTEL Program		1			1			2	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing				6		1		7	86%
USVETS - SSVF Priority 1 Kauai Homeless Prev				15				15	100%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing		1		3				4	75%
Women In Need	1							1	0%
WIN - HPO Bridge To Success Kauai TH	1							1	0%
Grand Total	41	3	25	350	6	3	31	459	76%