

Summary of Key Points
Analysis of Exit Destinations by County, Program Type and Program
For November 2017

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The HMIS Admin Team completed analysis of client exit destinations from HMIS program discharge records for the month of November 2017 (n = 914 total exits). The analysis presents findings by county, over program type, and by program.

The summary tables show the total exits by destination category, along with permanent housing exit rates. Analysis also includes the total number of exits with unknown exit destination type along with the corresponding exit rates.

Assessing the level of PH placements is an essential part of determining performance for the many projects that operate within the CoC. State and federal funding is becoming increasingly tied to performance in this key area. The analysis presented within the reporting aligns with SysPM Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing. Most recently submitted SysPM data for metrics 7a1 and 7b1-2 can serve as baselines for monthly comparative analysis. Performance reporting for both CoCs can be found here: <http://www.hawaiihmis.org/reports/performance-reports/>.

Key findings of the monthly reporting include:

- In aggregate, the PH exit rate for November 2017 was 35%, with 321 of the 914 exits to PH, down slightly from October (37%)
- Of the 321 PH exits, Emergency Shelter programs exited 112 clients to PH (35%), followed by Transitional Facilities with 67 total PH exits (21%).
- Street Outreach and Emergency Shelter project types should not be evaluated solely on exits to PH. Often, placements into institutional settings, shelters, or residential projects are positive outcomes.
- November PH rates descending by county were Hawaii (62%), Maui (39%), Oahu (28%), Kauai (9%).
- Statewide, Homeless Prevention projects had the highest PH exit rates due to the inherent nature of these programs (88%), followed by the Rapid-Re-housing project type (80%).
- The number of clients with unknown exit data decreased from 356 to 281 (-21%) clients in November, however, the missing exit data rate held steady at 31% due to the lower number of total discharges. The number of clients with unknown exit data improved significantly relative to Oct 2017.
- Oahu and Maui had the most exits to unknown locations in November, with 42% (236) and 16% (29) of all discharges exiting to these destinations, respectively. Usually exits within these categories are from ES or Outreach projects.
- Oahu Homeless Outreach programs had the highest rate of missing exits in November (77%), which can be attributed to auto-exiting. These types of exits should continue to be monitored, especially with HPO contracts shifting towards a housing first approach and the negative impact missing exits have on the CoC's System Performance Measures.

Analysis of Exits to Permanent Housing - November 2017

County/Program Type	# Total Exits	# PH Exits	PH Exit Rate	# Exits with No Data*	No Data* Exit Rate
Hawaii	141	87	62%	15	11%
Emergency Shelter (ES)	45	19	42%	4	9%
Homeless Outreach	36	20	56%	3	8%
Homeless Prevention	5	4	80%	1	20%
Permanent Supportive Housing (PSH)	5	1	20%	0	0%
Rapid Re-Housing (RRH)	40	36	90%	4	10%
Services Only program	4	1	25%	3	75%
Transitional Housing (TH)	6	6	100%	0	0%
Kauai	23	2	9%	1	4%
Emergency Shelter (ES)	9	1	11%	0	0%
Homeless Outreach	2	1	50%	1	50%
Services Only program	6	0	0%	0	0%
Transitional Housing (TH)	6	0	0%	0	0%
Maui	184	71	39%	29	16%
Emergency Shelter (ES)	87	40	46%	18	21%
Homeless Outreach	63	13	21%	5	8%
Homeless Prevention	1	1	100%	0	0%
Permanent Supportive Housing (PSH)	3	2	67%	0	0%
Rapid Re-Housing (RRH)	10	9	90%	0	0%
Services Only program	9	2	22%	3	33%
Transitional Housing (TH)	11	4	36%	3	27%
Oahu	566	161	28%	236	42%
Emergency Shelter (ES)	244	52	21%	95	39%
Homeless Outreach	166	7	4%	127	77%
Homeless Prevention	28	25	89%	0	0%
Permanent Supportive Housing (PSH)	11	4	36%	1	9%
Rapid Re-Housing (RRH)	26	16	62%	4	15%
Services Only program	11		0%	2	18%
Transitional Housing (TH)	80	57	71%	7	9%
Grand Total	914	321	35%	281	31%

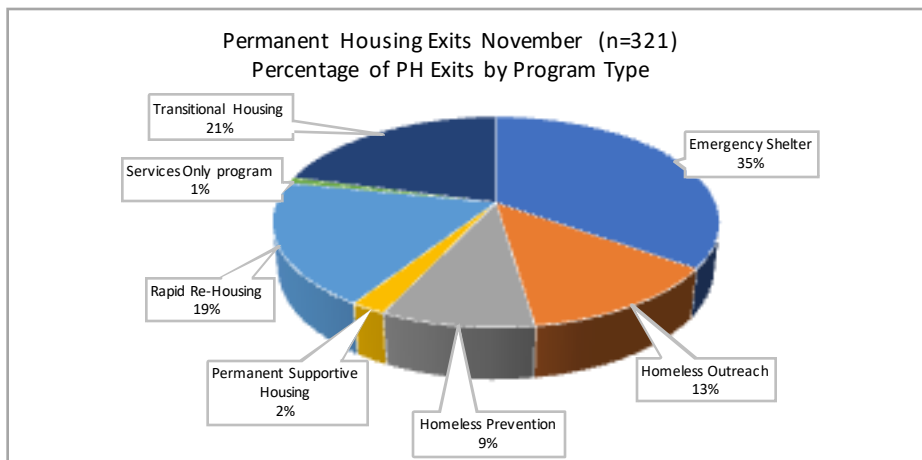
* No Data combined the following exit destinations: Null, No Exit Interview Completed, Client Refused, Client Doesn't Know, Data Not Collected

Analysis of Exits to Permanent Housing - November 2017

Total Exits = 914

Programs Types	# PH Exits	% of PH Exits	Total Exits	PH Rate
Emergency Shelter	112	35%	385	29%
Homeless Outreach	41	13%	267	15%
Homeless Prevention	30	9%	34	88%
Permanent Supportive Housing	7	2%	19	37%
Rapid Re-Housing	61	19%	76	80%
Services Only program	3	1%	30	10%
Transitional Housing	67	21%	103	65%
Grand Total	321	100%	914	35%

Summary	Jul	Aug	Sep	Oct	Nov	Total
Permanent Housing Rate Statewide, All Programs	33%	33%	34%	37%	35%	34%
Number of Exits to Permanent Housing	353	439	507	430	321	2050
Total Exits	1,072	1,335	1,495	1,149	914	5,965



Expanded Analysis of Program Exits - November 2017

State of Hawaii HMIS

County/Program Type	Unsheltered	Emergency Shelter	Transitional Housing	Institutional Setting	Permanent Housing	Other**	No Data*	Total Exits	PH Exit Rate
Hawaii	10	10	3	4	87	12	15	141	62%
Emergency Shelter (ES)	10		3	2	19	7	4	45	42%
Homeless Outreach		10		2	20	1	3	36	56%
Homeless Prevention					4		1	5	80%
Permanent Supportive Housing (PSH)					1	4		5	20%
Rapid Re-Housing (RRH)					36		4	40	90%
Services Only program					1		3	4	25%
Transitional Housing (TH)					6			6	100%
Kauai	10	3	7		2		1	23	9%
Emergency Shelter (ES)	7		1		1			9	11%
Homeless Outreach					1		1	2	50%
Services Only program	3	3						6	0%
Transitional Housing (TH)			6					6	0%
Maui	15	44	22	3	71		29	184	39%
Emergency Shelter (ES)	6	3	18	2	40		18	87	46%
Homeless Outreach	2	39	3	1	13		5	63	21%
Homeless Prevention					1			1	100%
Permanent Supportive Housing (PSH)	1				2			3	67%
Rapid Re-Housing (RRH)	1				9			10	90%
Services Only program	1	2	1		2		3	9	22%
Transitional Housing (TH)	4				4		3	11	36%
Oahu	31	31	60	30	161	17	236	566	28%
Emergency Shelter (ES)	16	14	39	20	52	8	95	244	21%
Homeless Outreach	7	14	9		7	2	127	166	4%
Homeless Prevention			2		25	1		28	89%
Permanent Supportive Housing (PSH)				4	4	2	1	11	36%
Rapid Re-Housing (RRH)	2		4		16		4	26	62%
Services Only program	3	3	1	2			2	11	0%
Transitional Housing (TH)	3		5	4	57	4	7	80	71%
Grand Total	66	88	92	37	321	29	281	914	35%

Expanded Analysis of Program Exits - November 2017

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Institutional Setting	Permanent Housing	Other**	No Data*	Grand Total	PH Exit Rate
ALEA - Street Outreach Program		3			3	1		7	43%
Alternative Structures International					29	4	2	35	83%
ASI - Ohana Ola O Kahumana					14	4		18	78%
ASI - Ulu Ke Kukui (Villages of Maui)					15		2	17	88%
CARE - Care Hawaii AMHD Street Outreach Program	2							2	0%
Catholic Charities Hawaii	4		4	1	38		1	48	79%
CCH - HPP Rapid Re-housing					11			11	100%
CCH - Kakaako Family Assessment Center	3		4	1	7			15	47%
CCH - SHEG NI Homelessness Prevention					4		1	5	80%
CCH - SHEG NI Rapid Rehousing					10			10	100%
CCH - SHEG Oahu Homelessness Prevention					2			2	100%
CCH - SSVF Priority 1 Homelessness Prevention					3			3	100%
CCH - SSVF Priority 1 Rapid Rehousing	1				1			2	50%
CHOW Project							12	12	0%
CHOW - Oahu Region 1 - Street Outreach (HPO)							9	9	0%
CHOW - Oahu Region 2 - Street Outreach (HPO)							2	2	0%
CHOW - Oahu Region 6 - Street Outreach (HPO)							1	1	0%
Family Life Center	2	40	2	1	23		3	71	32%
FLC - Ho'olanani		2			8			10	80%
FLC - Maui Regions 1, 2, 3, 6 - Street Outreach (HPO)	2	26	2		13			43	30%
FLC - Maui Regions 4, 5 - Street Outreach (HPO)		12		1			3	16	0%
FLC - S+C 6 (Eha split)					2			2	100%
FPH - Honolulu Family Center			1		4		2	7	57%
GHP - Community Residential Program - CoC Program TH			1		1			2	50%
HAP - Na Kahua Hale O Ulu Wini					3			3	100%
HCAP - Kumuhonua					1			1	100%
HOPE Services Hawaii, Inc.	10	10	3	4	66	12	11	116	57%
HOPE - Continuum of Care II PSH						4		4	0%
HOPE - East Hawaii Emergency Mens Program ES	8		2	1	2	4	3	20	10%
HOPE - ESG Rapid Re-housing							4	4	0%
HOPE - Hawaii Regions 1, 8, 9, 10 - Street Outreach (HPO)		7						7	0%
HOPE - Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach (HPO)		3		1	19	1	2	26	73%
HOPE - HPO NI Housing First					1			1	100%
HOPE - HPP Rapid Re-housing					26			26	100%
HOPE - Kihapua					5	2		7	71%
HOPE - Kuleana House					3			3	100%
HOPE - PATH Street Outreach Program				1	1		1	3	33%
HOPE - West Hawaii Emergency Housing Program	2		1	1	9	1	1	15	60%
Housing Solutions, Inc.				1	8		1	10	80%
HSI - Kulaokahua Apts (TH for the Elderly)				1	2			3	67%
HSI - Na Kolea Rooming House (TH for Working Singles)					6		1	7	86%

Expanded Analysis of Program Exits - November 2017

Organization/Program	Unsheltered	Emergency Shelter	Transitional Housing	Institutional Setting	Permanent Housing	Other**	No Data*	Grand Total	PH Exit Rate
Institute for Human Services	18	10	19	13	37	9	69	175	21%
IHS - Behavioral Health ES					1	1	5	7	14%
IHS - ESG Homelessness Prevention			1		8			9	89%
IHS - Hale Mauliola Program (Sand Island)	6		2		6	1	6	21	29%
IHS - HPP Homelessness Prevention					7			7	100%
IHS - Kaa`ahi Families ES		1	7		2		3	13	15%
IHS - Kaa`ahi Women's ES		1	2	9	7		16	35	20%
IHS - New PSH 2013 (CoC Funded)					1	1		2	50%
IHS - Oahu Region 1 - Street Outreach (HPO)					1			1	100%
IHS - Oahu Region 2 - Street Outreach (HPO)	5					1	4	10	0%
IHS - Oahu Region 4 - Street Outreach (HPO)					2			2	100%
IHS - RRH Bridge Funding (AUW FY2017)			4					4	0%
IHS - SPC No Place Like Home					1			1	100%
IHS - Sumner Men's ES	7	1	2	4	1	3	33	51	2%
IHS - TBH Medical Respite (ES)		7	1			2	2	12	0%
Ka Hale A Ke Ola, Inc	10	1	18	2	36		21	88	41%
KHAKEO - Central ES	5	1	8	2	10		12	38	26%
KHAKEO - Central TH	4				3			7	43%
KHAKEO - Westside ES	1		10		22		6	39	56%
KHAKEO - Westside TH					1		3	4	25%
Kalihi Palama Health Center		4		1	3		71	79	4%
KPHC - ESG Homelessness Prevention					2			2	100%
KPHC - New Beginnings S+C Program				1	1		1	3	33%
KPHC - Oahu Region 1 - Street Outreach (HPO)							34	34	0%
KPHC - Oahu Region 6 - Street Outreach (HPO)							6	6	0%
KPHC - PATH Street Outreach Program		4					30	34	0%
Kauai Economic Opportunity	7		5		2		1	15	13%
KEO - Kauai All Regions - Street Outreach (HPO)					1		1	2	50%
KEO - Mana'olana Emergency	7		1		1			9	11%
KEO - Mana'olana Transitional Housing			4					4	0%
Kealahou West Oahu		1	7		5	1	13	27	19%
KWO - Oahu Region 7 - Street Outreach (HPO)		1			1		2	4	25%
KWO - Onelau`ena			7		1	1	11	20	5%
KWO - Onemalu TH					3			3	100%
LASH - Legal Services Program (HPO funded)	7	8		2	3		8	30	10%
SARMY - Oahu ATS Program			1		1			2	50%
SARMY - Maui Homeless Outreach Program		1	1				2	4	0%
Shelter of Wisdom		1		2			2	5	0%
SOW - Great Joy 1		1		1				2	0%
SOW - Great Joy 2				1				1	0%
SOW - Great Joy 3							1	1	0%
SOW - Streams of Joy 1							1	1	0%
Steadfast Housing Development Corporation	1			3	1			5	20%
SHDC - Eha S+C	1							1	0%
SHDC - Kalaeloa (Headway House) CoC Funded (Oahu)				3				3	0%
SHDC - Oahu Shelter Plus Care Program					1			1	100%
USVETS	5	6	19	6	55	2	8	101	54%
USVETS - BP Ewa HOPTEL				2				2	0%
USVETS - BP GPD Bridge Housing	2		3	1	6			12	50%
USVETS - BP GPD Clinical Treatment	1			1	4			6	67%
USVETS - BP GPD Low Demand				1	4			5	80%
USVETS - BP Hilo HOPTEL Program					3			3	100%
USVETS - BP Oahu Region 3 - Street Outreach (HPO)		3	8				1	12	0%
USVETS - BP Oahu Region 5 - Street Outreach (HPO)		3	1					4	0%
USVETS - BP Pearl City Seniors HOPTEL					1			1	100%
USVETS - BP Respite Beds Barbers Point					2			2	100%
USVETS - SSVF Oahu Rapid Re-housing (CLOSED)							1	1	0%
USVETS - SSVF Priority 1 Homeless Prevention			1		3	1		5	60%
USVETS - SSVF Priority 1 Rapid Re-housing	1				4		3	8	50%
USVETS - SSVF Priority 2 Homeless Prevention (CLOSED)					1			1	100%
USVETS - SSVF Priority 2 Rapid Re-housing (CLOSED)	1				9			10	90%
USVETS - WCC Emergency Shelter			6	1	16		3	26	62%
USVETS - WCC HOPTEL					2			2	100%
USVETS - WCC Housing First Increment II (CoC)						1		1	0%
WCCHC - Homeless Outreach Program							38	38	0%
WH - Next Step Emergency Shelter		3	7	1	2		12	25	8%
Women In Need			2				4	6	0%
WIN - Bridge To Success Halawa							3	3	0%
WIN - Bridge To Success Kauai			2					2	0%
WIN - Family House Aiea							1	1	0%
Grand Total	66	88	92	37	321	29	281	914	35%