

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of June 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=343) during June 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during June 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- 5 cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%), an increase compared to May (0%).

All Cases Active as of June 30, 2021, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 19 out of 1,702 adults, were missing the data necessary to calculate the chronic homeless field, the same as in May.
- Comparing missing data rates by program type, Services Only (6%) was the highest followed by Transitional Housing (5%); Permanent Supportive Housing, Emergency Shelter, Rapid Re-Housing (1%); Street Outreach and Homelessness Prevention (0%).

All Active Street Outreach Cases as of June 31, 2021 with and without Engagement Dates (page 7):

- Table on the top shows a total of 483 cases with dates of engagement.
- Table on the bottom shows a total of 52 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% (2/483), compared to 46% (24/52) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for June 2021 is above the average for the past 12 months (38%).
- Most cases with missing data in June were from programs on Maui (22).

The following table summarizes the MISSING data status of active ADULT cases (n=1,702) in the system as of June 30, 2021 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	244	73	3	320	1%
Homelessness Prevention	214	2	0	216	0%
PH - Permanent Supportive Housing	62	216	4	282	1%
PH - Rapid Re-Housing	197	59	2	258	1%
Services Only	38	25	4	67	6%
Street Outreach	226	255	2	483	0%
Transitional Housing (TH)	59	13	4	76	5%
Grand Total	1,040	643	19	1,702	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During June 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	99	56	3	158	2%
Kauai	24	14	0	38	0%
Maui	99	46	2	147	1%
Grand Total	222	116	5	343	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	81	34	2	117	2%
Homelessness Prevention	50	0	0	50	0%
PH - Permanent Supportive Housing	1	7	0	8	0%
PH - Rapid Re-Housing	30	3	3	36	8%
Services Only	6	7	0	13	0%
Street Outreach	53	65	0	118	0%
Transitional Housing (TH)	1	0	0	1	0%
Grand Total	222	116	5	343	1%

Chronic Homelessness Status of Adults - Program Intakes During June 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
CARE Hawaii	24	19		43	0%
CARE - ESG-CV Hawaii Street Outreach	8	9		17	0%
CARE - ESG-CV Kauai Street Outreach	5	2		7	0%
CARE - ESG-CV Maui Street Outreach	11	8		19	0%
Catholic Charities Hawaii	14	2		16	0%
CCH - ESG-CV Hawaii Homelessness Prevention	5			5	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	3			3	0%
CCH - HPO RRH Homeless Prevention (Kauai)	1			1	0%
CCH - HPO SHEG NI Homelessness Prevention	4			4	0%
CCH - HPO SHEG NI Rapid Rehousing	1	2		3	0%
Family Life Center	57	40		97	0%
FLC - ESG Maui Rapid Re-housing	5			5	0%
FLC - ESG-CV Kauai Street Outreach	4	3		7	0%
FLC - ESG-CV Maui Homelessness Prevention	6			6	0%
FLC - ESG-CV Wahi Hoomalu O Wailuku	1	5		6	0%
FLC - Hoaloha PSH CoC Program	1	1		2	0%
FLC - HPO HPP Maui Homelessness Prevention	16			16	0%
FLC - HPO Kauai Street Outreach	5	5		10	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	10	11		21	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	5	10		15	0%
FLC - HPO RRH Rapid Re-Housing	4			4	0%
FLC - Ohana One PSH CoC Program		5		5	0%
Hawaii Island Home for Recovery		1		1	0%
HIHR - PSH 1		1		1	0%
HOPE Services Hawaii, Inc.	56	37	3	96	3%
HOPE - ESG Homelessness Prevention	7			7	0%
HOPE - ESG-CV Hale Kikaha Isolation Units ES		1		1	0%
HOPE - ESG-CV Hawaii Rapid Re-housing		1		1	0%
HOPE - ESG-CV Hawaii Street Outreach	1	5		6	0%
HOPE - ESG-CV WHEHF Medical Respite Beds	1	1		2	0%

Chronic Homelessness Status of Adults - Program Intakes During June 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	2	1		3	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	3	2		5	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		5		5	0%
HOPE - HPO HPP Homelessness Prevention	6			6	0%
HOPE - HPO HPP Rapid Re-housing	15		3	18	17%
HOPE - HPO Kiheipua	5			5	0%
HOPE - HPO Sacred Hearts Emergency Shelter	2	2		4	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)		5		5	0%
HOPE - Keolahou Emergency Shelter	9	8		17	0%
HOPE - LMI Street Outreach		5		5	0%
HOPE - New Start RRH	4			4	0%
HOPE - PATH Street Outreach Program	1			1	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)		1		1	0%
Ka Hale A Ke Ola, Inc	40	6	2	48	4%
KHAKO - HPO Central ES Dorm	3	3		6	0%
KHAKO - HPO Central ES Units	17		1	18	6%
KHAKO - HPO Westside ES Dorm	7	3		10	0%
KHAKO - HPO Westside ES Units	13		1	14	7%
Kauai Economic Opportunity	2			2	0%
KEO - HPO Mana'olana Emergency	2			2	0%
Legal Aid Society of Hawaii	6	7		13	0%
LASH - HPO Legal Services Program	6	7		13	0%
Neighborhood Place of Puna	18	3		21	0%
NPP - HPO Family Assessment Center at Hale Iki	18	3		21	0%
USVETS	4	1		5	0%
USVETS - BP Kailua Kona HOPTTEL		1		1	0%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	2			2	0%
Women In Need	1			1	0%
WIN - HPO Bridge To Success Kauai TH	1			1	0%
Grand Total	222	116	5	343	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 06/30/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	437	325	12	774	2%
Kauai	149	54	2	205	1%
Maui	454	264	5	723	1%
Grand Total	1,040	643	19	1,702	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	244	73	3	320	1%
Homelessness Prevention	214	2	0	216	0%
PH - Permanent Supportive Housing	62	216	4	282	1%
PH - Rapid Re-Housing	197	59	2	258	1%
Services Only	38	25	4	67	6%
Street Outreach	226	255	2	483	0%
Transitional Housing (TH)	59	13	4	76	5%
Grand Total	1,040	643	19	1,702	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 06/30/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
Bay Clinic	8	8		16	0%
BAY - ESG-CV Hawaii Street Outreach	8	8		16	0%
CARE Hawaii	86	58	2	146	1%
CARE - ESG-CV Hawaii Street Outreach	38	21	1	60	2%
CARE - ESG-CV Kauai Street Outreach	17	14		31	0%
CARE - ESG-CV Maui Street Outreach	31	23	1	55	2%
Catholic Charities Hawaii	65	13	1	79	1%
CCH - ESG-CV Hawaii Homelessness Prevention	7			7	0%
CCH - ESG-CV Kauai Homelessness Prevention	8			8	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	11			11	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	3			3	0%
CCH - HPO NI Housing First (Kauai)		8	1	9	11%
CCH - HPO RRH Homeless Prevention (Kauai)	12			12	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	15	2		17	0%
CCH - HPO SHEG NI Homelessness Prevention	4			4	0%
CCH - HPO SHEG NI Rapid Rehousing	5	3		8	0%
Family Life Center	215	199		414	0%
FLC - ESG Maui Homelessness Prevention	1			1	0%
FLC - ESG Maui Rapid Re-housing	9			9	0%
FLC - ESG-CV Kauai Homelessness Prevention	2			2	0%
FLC - ESG-CV Kauai Street Outreach	25	9		34	0%
FLC - ESG-CV Maui Homelessness Prevention	20			20	0%
FLC - ESG-CV Wahi Hoomalu O Wailuku	2	8		10	0%
FLC - Hoaloha PSH CoC Program	1	9		10	0%
FLC - HPO CSHI Kauai Rapid Re-housing	1			1	0%
FLC - HPO CSHI Maui Homelessness Prevention	3			3	0%
FLC - HPO Ho'olanani	6	1		7	0%
FLC - HPO HPP Maui Homelessness Prevention	48			48	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 06/30/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
FLC - HPO HPP Maui Rapid Re-housing	2			2	0%
FLC - HPO Kauai Street Outreach	5	5		10	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	43	56		99	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	13	39		52	0%
FLC - HPO NI Housing First	3	25		28	0%
FLC - HPO RRH Homeless Prevention	7	1		8	0%
FLC - HPO RRH Rapid Re-Housing	24	7		31	0%
FLC - Ohana One PSH CoC Program		39		39	0%
Hawaii Affordable Properties, Inc.	23	2	3	28	11%
HAP - Na Kahua Hale O Ulu Wini	23	2	3	28	11%
Hawaii Island Home for Recovery	13	32	1	46	2%
HIHR - HPO Transitional Housing	10	8	1	19	5%
HIHR - PSH 1	3	24		27	0%
Hawaii Rise	7	2		9	0%
RISE - CoC Rapid ReHousing	7			7	0%
RISE - CoC Transitional Housing		2		2	0%
HOPE Services Hawaii, Inc.	265	235	3	503	1%
HOPE - ESG Homelessness Prevention	8			8	0%
HOPE - ESG Rapid Re-housing		3		3	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	9			9	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	12	15		27	0%
HOPE - ESG-CV Hawaii Street Outreach	8	20		28	0%
HOPE - ESG-CV WHEHF Medical Respite Beds		1		1	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	1			1	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	6	5		11	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	15	7		22	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	4	18		22	0%
HOPE - HPO HPP Homelessness Prevention	24			24	0%
HOPE - HPO HPP Rapid Re-housing	46	2	1	49	2%
HOPE - HPO Kiheipua	13	1		14	0%
HOPE - HPO NI Housing First	12	45	1	58	2%
HOPE - HPO RRH Homeless Prevention	20			20	0%
HOPE - HPO RRH Rapid Re-Housing	28	16	1	45	2%
HOPE - HPO Sacred Hearts Emergency Shelter	3	2		5	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	8	12		20	0%
HOPE - Keolahou Emergency Shelter	8	8		16	0%
HOPE - KES Ohana Zone Street Outreach		1		1	0%
HOPE - Kukui S+C Program	10	40		50	0%
HOPE - LMI Street Outreach	7	18		25	0%
HOPE - New Start RRH	6			6	0%
HOPE - PATH Street Outreach Program	8	12		20	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	7	9		16	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	172	24	2	198	1%
KHAKO - HPO Central ES Dorm	18	6		24	0%
KHAKO - HPO Central ES Units	70	1	2	73	3%
KHAKO - HPO Westside ES Dorm	21	6		27	0%
KHAKO - HPO Westside ES Units	57	6		63	0%
KHAKO - Ka La Hiki Ola	6	5		11	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 06/30/21

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Total	% Missing
Kauai Economic Opportunity	25	8	1	34	3%
KEO - HPO Kauai All Regions - Street Outreach	3	4		7	0%
KEO - HPO Komohana Group Home TH	1			1	0%
KEO - HPO Mana'olana Emergency	9	3	1	13	8%
KEO - HPO Mana'olana Transitional Housing	12	1		13	0%
Legal Aid Society of Hawaii	32	20	4	56	7%
LASH - HPO Legal Services Program	32	20	4	56	7%
Maui AIDS Foundation	39	2	2	43	5%
MAF - HOPWA Formula - PSH TBRA	28	1	2	31	6%
MAF - HOPWA Formula STRMU	11	1		12	0%
Maui Youth Family Services	9			9	0%
MYFS - BCP Homeless Prevention Program	9			9	0%
Neighborhood Place of Puna	12	3		15	0%
NPP - HPO Family Assessment Center at Hale Iki	12	3		15	0%
Salvation Army Family Intervention Services	4			4	0%
SAFIS - Big Island RHY TLP	3			3	0%
SAFIS - Big Island Youth Street Outreach	1			1	0%
Steadfast Housing Development Corporation	5	25		30	0%
SHDC - Eha S C (Maui)	2	21		23	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
USVETS	52	12		64	0%
USVETS - BP Kailua Kona HOPTel		1		1	0%
USVETS - BP Kauai HOPTel Program	3			3	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	7			7	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	18	9		27	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	3			3	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	4			4	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	17	2		19	0%
Women In Need	8			8	0%
WIN - HPO Bridge To Success Kauai TH	8			8	0%
Grand Total	1040	643	19	1702	1%

Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)

Outreach Adults with Engagement Dates					%
Active as of June 30, 2021	Missing	No	Yes	Total	Missing
Hawaii	1	89	105	195	1%
BAY - ESG-CV Hawaii Street Outreach	0	8	8	16	0%
CARE - ESG-CV Hawaii Street Outreach	1	38	21	60	2%
HOPE - ESG-CV Hawaii Street Outreach	0	8	20	28	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	15	7	22	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	4	18	22	0%
HOPE - KES Ohana Zone Street Outreach	0	0	1	1	0%
HOPE - LMI Street Outreach	0	7	18	25	0%
HOPE - PATH Street Outreach Program	0	8	12	20	0%
SAFIS - Big Island Youth Street Outreach	0	1	0	1	0%
Kauai	0	50	32	82	0%
CARE - ESG-CV Kauai Street Outreach	0	17	14	31	0%
FLC - ESG-CV Kauai Street Outreach	0	25	9	34	0%
FLC - HPO Kauai Street Outreach	0	5	5	10	0%
KEO - HPO Kauai All Regions - Street Outreach	0	3	4	7	0%
Maui	1	87	118	206	0%
CARE - ESG-CV Maui Street Outreach	1	31	23	55	2%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	43	56	99	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	13	39	52	0%
MHK - PATH Street Outreach Program	0	0	0	0	NA
Grand Total	2	226	255	483	0%

Outreach Adults without Engagement Dates					%
Active as of June 30, 2021	Missing	No	Yes	Total	Missing
Hawaii	1	1	2	4	25%
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
CARE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	1	0	1	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - LMI Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	0	1	1	0%
SAFIS - Big Island Youth Street Outreach	1	0	0	1	100%
Kauai	1	11	5	17	6%
CARE - ESG-CV Kauai Street Outreach	0	0	0	0	NA
FLC - ESG-CV Kauai Street Outreach	1	9	4	14	7%
FLC - HPO Kauai Street Outreach	0	0	1	1	0%
KEO - HPO Kauai All Regions - Street Outreach	0	2	0	2	0%
Maui	22	3	6	31	71%
CARE - ESG-CV Maui Street Outreach	0	0	0	0	NA
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	3	3	4	10	30%
FLC - HPO Maui Regions 4, 5 - Street Outreach	1	0	0	1	100%
MHK - PATH Street Outreach Program	18	0	2	20	90%
Grand Total	24	15	13	52	46%