

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of March 2021

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=229) during March 2021. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during March 2021, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Two cases reported MISSING DATA (including data not collected or client refused) under the Chronic homelessness field (1%); this rate is the same as February.

All Cases Active as of March 31, 2021, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 23 out of 1,679 adults, were missing the data necessary to calculate the chronic homeless field, one percentage point less than in February.
- Comparing missing data rates by program type, Services Only (7%) was the highest followed by Transitional Housing (6%), Permanent Supportive Housing (2%), Emergency Shelter, Homelessness Prevention, Rapid Re-Housing (1%), and Street Outreach (0%).

All Active Street Outreach Cases as of March 31, 2021 with and without Engagement Dates (page 7):

- Table on the top shows a total of 398 cases with dates of engagement.
- Table on the bottom shows a total of 59 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0%, compared to 24% (14/59) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for March 2021 is below the average for the past 12 months (43%).
- Cases with missing data in March were from programs on Maui (12) and Kauai (2).

The following table summarizes the MISSING data status of active ADULT cases (n=1,679) in the system as of March 31, 2021 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	240	83	4	327	1%
Homelessness Prevention	260	3	2	265	1%
PH - Permanent Supportive Housing	69	234	6	309	2%
PH - Rapid Re-Housing	198	58	2	258	1%
Services Only	32	20	4	56	7%
Street Outreach	196	201	1	398	0%
Transitional Housing (TH)	55	7	4	66	6%
Grand Total	1,050	606	23	1,679	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During March 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	39	32	0	71	0%
Kauai	29	5	2	36	6%
Maui	98	24	0	122	0%
Grand Total	166	61	2	229	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	47	18	2	67	3%
Homelessness Prevention	52	0	0	52	0%
PH - Permanent Supportive Housing	0	1	0	1	0%
PH - Rapid Re-Housing	15	3	0	18	0%
Services Only	5	5	0	10	0%
Street Outreach	45	34	0	79	0%
Transitional Housing (TH)	2	0	0	2	0%
Grand Total	166	61	2	229	1%

Chronic Homelessness Status of Adults - Program Intakes During March 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Bay Clinic	3	2		5	0%
BAY - ESG-CV Hawaii Street Outreach	3	2		5	0%
Catholic Charities Hawaii	12	1		13	0%
CCH - ESG-CV Kauai Homelessness Prevention	3			3	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	2			2	0%
CCH - HPO SHEG NI Homelessness Prevention	5			5	0%
CCH - HPO SHEG NI Rapid Rehousing	2	1		3	0%
Family Life Center	77	20		97	0%
FLC - ESG Maui Rapid Re-housing	2			2	0%
FLC - ESG-CV Kauai Street Outreach	5	2		7	0%
FLC - ESG-CV Maui Homelessness Prevention	6			6	0%
FLC - HPO CSHI Kauai Homelessness Prevention	3			3	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Rapid Re-housing	1			1	0%
FLC - HPO Ho'olanani		1		1	0%
FLC - HPO HPP Kauai Homelessness Prevention	2			2	0%
FLC - HPO HPP Maui Homelessness Prevention	31			31	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	8	12		20	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	8	3		11	0%
FLC - HPO RRH Homeless Prevention	2			2	0%
FLC - HPO RRH Rapid Re-Housing	6			6	0%
FLC - Wahi Hoomalu O Wailuku	1	2		3	0%
HOPE Services Hawaii, Inc.	25	24		49	0%
HOPE - ESG-CV Hawaii Rapid Re-housing		2		2	0%
HOPE - ESG-CV Hawaii Street Outreach	4	4		8	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	3	6		9	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	3	1		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	6	3		9	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach		1		1	0%
HOPE - HPO Kiheipua	4			4	0%

Chronic Homelessness Status of Adults - Program Intakes During March 2021

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HOPE - HPO Sacred Hearts Emergency Shelter	1			1	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)		1		1	0%
HOPE - Kukui S+C Program		1		1	0%
HOPE - LMI Street Outreach	1	4		5	0%
HOPE - PATH Street Outreach Program	2	1		3	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	1			1	0%
Ka Hale A Ke Ola, Inc	33	6		39	0%
KHAKO - HPO Central ES Dorm	9	1		10	0%
KHAKO - HPO Central ES Units	7			7	0%
KHAKO - HPO Westside ES Dorm	7	2		9	0%
KHAKO - HPO Westside ES Units	8	2		10	0%
KHAKO - Ka La Hiki Ola	2	1		3	0%
Kauai Economic Opportunity	9	3	2	14	14%
KEO - HPO Kauai All Regions - Street Outreach	8	2		10	0%
KEO - HPO Mana'olana Emergency	1	1	2	4	50%
Legal Aid Society of Hawaii	3	4		7	0%
LASH - HPO Legal Services Program	3	4		7	0%
USVETS	2	1		3	0%
USVETS - BP Kailua Kona HOPTTEL	1	1		2	0%
USVETS - BP Kauai HOPTTEL Program	1			1	0%
Women In Need	2			2	0%
WIN - HPO Bridge To Success Kauai TH	2			2	0%
Grand Total	166	61	2	229	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 03/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	missing	Grand Total	% Missing
Hawaii	426	313	13	752	2%
Kauai	183	74	6	263	2%
Maui	441	219	4	664	1%
Grand Total	1,050	606	23	1,679	1%

Program Types	No	Yes	missing	Grand Total	% Missing
Emergency Shelter (ES)	240	83	4	327	1%
Homelessness Prevention	260	3	2	265	1%
PH - Permanent Supportive Housing	69	234	6	309	2%
PH - Rapid Re-Housing	198	58	2	258	1%
Services Only	32	20	4	56	7%
Street Outreach	196	201	1	398	0%
Transitional Housing (TH)	55	7	4	66	6%
Grand Total	1,050	606	23	1,679	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 03/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Bay Clinic	6	10	1	17	6%
BAY - ESG-CV Hawaii Street Outreach	6	10	1	17	6%
Catholic Charities Hawaii	64	13	4	81	5%
CCH - ESG-CV Kauai Homelessness Prevention	14			14	0%
CCH - HPO CSHI Hawaii County Homelessness Prevention	11			11	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	5			5	0%
CCH - HPO NI Housing First (Kauai)		10	3	13	23%
CCH - HPO RRH Homeless Prevention (Kauai)	11			11	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	13			13	0%
CCH - HPO SHEG NI Homelessness Prevention	6		1	7	14%
CCH - HPO SHEG NI Rapid Rehousing	4	3		7	0%
Family Life Center	250	178	1	429	0%
FLC - ESG Kauai Homelessness Prevention			1	1	100%
FLC - ESG Kauai Rapid Re-housing	2	1		3	0%
FLC - ESG Maui Rapid Re-housing	6	1		7	0%
FLC - ESG-CV Kauai Homelessness Prevention	3			3	0%
FLC - ESG-CV Kauai Street Outreach	27	8		35	0%
FLC - ESG-CV Maui Homelessness Prevention	63			63	0%
FLC - Hoaloha PSH CoC Program	2	9		11	0%
FLC - HPO CSHI Kauai Homelessness Prevention	4			4	0%
FLC - HPO CSHI Kauai Rapid Re-housing	6	1		7	0%
FLC - HPO CSHI Maui Rapid Re-housing	8			8	0%
FLC - HPO Ho'olanani	4	3		7	0%
FLC - HPO HPP Kauai Homelessness Prevention	4			4	0%
FLC - HPO HPP Maui Homelessness Prevention	36			36	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	38	41		79	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	16	25		41	0%
FLC - HPO NI Housing First	5	28		33	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 03/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
FLC - HPO RRH Homeless Prevention	6	1		7	0%
FLC - HPO RRH Rapid Re-Housing	18	4		22	0%
FLC - Ohana One PSH CoC Program		43		43	0%
FLC - Wahi Hoomalu O Wailuku	2	13		15	0%
Hawaii Affordable Properties, Inc.	24	1	3	28	11%
HAP - Na Kahua Hale O Ulu Wini	24	1	3	28	11%
Hawaii Island Home for Recovery	10	27	1	38	3%
HIHR - HPO Transitional Housing	8	4	1	13	8%
HIHR - PSH 1	2	23		25	0%
Hawaii Rise	8	2		10	0%
RISE - CoC Rapid ReHousing	8			8	0%
RISE - CoC Transitional Housing		2		2	0%
HOPE Services Hawaii, Inc.	301	247	3	551	1%
HOPE - ESG Homelessness Prevention	1			1	0%
HOPE - ESG Rapid Re-housing	2	4		6	0%
HOPE - ESG-CV Hawaii Homelessness Prevention	13			13	0%
HOPE - ESG-CV Hawaii Rapid Re-housing	6	10		16	0%
HOPE - ESG-CV Hawaii Street Outreach	8	16		24	0%
HOPE - Hale Hanakahi Ohana Zone Temp ES	12	13		25	0%
HOPE - HPO East Hawaii Emergency Shelter (Hale Maluhia)	8	4		12	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	23	16		39	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	12	16		28	0%
HOPE - HPO HPP Homelessness Prevention	31			31	0%
HOPE - HPO HPP Rapid Re-housing	38	1	1	40	3%
HOPE - HPO Kiheipua	10			10	0%
HOPE - HPO NI Housing First	16	52	1	69	1%
HOPE - HPO RRH Homeless Prevention	29	1		30	0%
HOPE - HPO RRH Rapid Re-Housing	37	22	1	60	2%
HOPE - HPO Sacred Hearts Emergency Shelter	4	1		5	0%
HOPE - HPO West Hawaii Emergency Housing Facility (WHEHF)	8	13		21	0%
HOPE - Keolahou Emergency Shelter		2		2	0%
HOPE - KES Ohana Zone Street Outreach		1		1	0%
HOPE - Kukui S+C Program	11	42		53	0%
HOPE - LMI Street Outreach	8	7		15	0%
HOPE - New Start RRH	5			5	0%
HOPE - PATH Street Outreach Program	7	16		23	0%
HOPE - West Hawaii Temporary ES (Ka Lamaku)	10	10		20	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	166	17	1	184	1%
KHAKO - HPO Central ES Dorm	19	3		22	0%
KHAKO - HPO Central ES Units	72	4	1	77	1%
KHAKO - HPO Westside ES Dorm	21	3		24	0%
KHAKO - HPO Westside ES Units	50	5		55	0%
KHAKO - Ka La Hiki Ola	4	2		6	0%
Kauai Economic Opportunity	71	48	2	121	2%
KEO - HPO Kauai All Regions - Street Outreach	51	45		96	0%
KEO - HPO Komohana Group Home TH	3			3	0%
KEO - HPO Mana'olana Emergency	9	3	2	14	14%
KEO - HPO Mana'olana Transitional Housing	8			8	0%
Legal Aid Society of Hawaii	28	18	4	50	8%
LASH - HPO Legal Services Program	28	18	4	50	8%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 03/31/21

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Maui AIDS Foundation	39	2	2	43	5%
MAF - HOPWA Formula - PSH TBRA	28	1	2	31	6%
MAF - HOPWA Formula STRMU	11	1		12	0%
Maui Youth Family Services	9		1	10	10%
MYFS - BCP Emergency Shelter Program			1	1	100%
MYFS - BCP Homeless Prevention Program	9			9	0%
Neighborhood Place of Puna	8	4		12	0%
NPP - HPO Family Assessment Center at Hale Iki	8	4		12	0%
Salvation Army Family Intervention Services	3			3	0%
SAFIS - Big Island RHY TLP	3			3	0%
Steadfast Housing Development Corporation	5	26		31	0%
SHDC - Eha S C (Maui)	2	22		24	0%
SHDC - Kaahale CoC Funded (Kauai)	1	1		2	0%
SHDC - Kaulana CoC Funded (Maui)	2	1		3	0%
SHDC - Kulalani CoC Funded (Maui)		2		2	0%
USVETS	51	13		64	0%
USVETS - BP Kailua Kona HOPTel	1	1		2	0%
USVETS - BP Kauai HOPTel Program	2	1		3	0%
USVETS - SSVF Priority 1 Hawaii Homeless Prev	7			7	0%
USVETS - SSVF Priority 1 Hawaii Rapid Re-housing	20	8		28	0%
USVETS - SSVF Priority 1 Kauai Homeless Prev	1			1	0%
USVETS - SSVF Priority 1 Kauai Rapid Re-housing	1			1	0%
USVETS - SSVF Priority 1 Maui Rapid Re-housing	19	3		22	0%
Women In Need	7			7	0%
WIN - HPO Bridge To Success Kauai TH	7			7	0%
Grand Total	1050	606	23	1679	1%

Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)

Outreach Adults with Engagement Dates					%
Active as of March 31, 2021	Missing	No	Yes	Total	Missing
Hawaii	1	64	82	147	1%
BAY - ESG-CV Hawaii Street Outreach	1	6	10	17	6%
HOPE - ESG-CV Hawaii Street Outreach	0	8	16	24	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	23	16	39	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	12	16	28	0%
HOPE - KES Ohana Zone Street Outreach	0	0	1	1	0%
HOPE - LMI Street Outreach	0	8	7	15	0%
HOPE - PATH Street Outreach Program	0	7	16	23	0%
Kauai	0	78	53	131	0%
FLC - ESG-CV Kauai Street Outreach	0	27	8	35	0%
KEO - HPO Kauai All Regions - Street Outreach	0	51	45	96	0%
Maui	0	54	66	120	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	38	41	79	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	16	25	41	0%
Grand Total	1	196	201	398	0%

Outreach Adults without Engagement Dates					%
Active as of March 31, 2021	Missing	No	Yes	Total	Missing
Hawaii	0	1	1	2	0%
BAY - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - ESG-CV Hawaii Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	0	0	0	NA
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	0	0	NA
HOPE - KES Ohana Zone Street Outreach	0	0	0	0	NA
HOPE - LMI Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	1	0	1	0%
Kauai	2	22	9	33	6%
FLC - ESG-CV Kauai Street Outreach	2	8	3	13	15%
KEO - HPO Kauai All Regions - Street Outreach	0	14	6	20	0%
Maui	12	5	7	24	50%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	10	5	5	20	50%
FLC - HPO Maui Regions 4, 5 - Street Outreach	2	0	2	4	50%
Grand Total	14	28	17	59	24%