

Report Brief
Compliance to Chronic Homeless Data Completion
Neighbor Islands – Bridging the Gap

For the Month of September 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=294) during September 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during September 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- Four cases reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field (1%); this is the same rate as August.

All Cases Active as of September 30, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 2%, or 27 out of 1,558 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, Transitional Housing (7%) was the highest followed by Permanent Supportive Housing (2%), Homelessness Prevention (1%) and Street Outreach (1%); Emergency Shelter and Rapid Re-Housing programs were not missing data.

All Active Street Outreach Cases as of September 30, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 299 cases with dates of engagement.
- Table on the bottom shows a total of 55 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 1% compared to 38% (21/55) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for September 2020 (38%) is below the average for the past 12 months (55%).
- All but one case with missing data in September were from programs on Maui (45).

The following table summarizes the MISSING data status of active ADULT cases (n=1,558) in the system as of September 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

| Program Types | No | Yes | Missing | Grand Total | % Missing |
|-----------------------------------|------------|------------|-----------|--------------|-----------|
| Emergency Shelter (ES) | 175 | 80 | 0 | 255 | 0% |
| Homelessness Prevention | 275 | 3 | 4 | 282 | 1% |
| PH - Permanent Supportive Housing | 65 | 271 | 8 | 344 | 2% |
| PH - Rapid Re-Housing | 188 | 47 | 1 | 236 | 0% |
| Street Outreach | 139 | 156 | 4 | 299 | 1% |
| Transitional Housing (TH) | 122 | 10 | 10 | 142 | 7% |
| Grand Total | 964 | 567 | 27 | 1,558 | 2% |

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During September 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

| Counties | No | Yes | missing | Grand Total | % Missing |
|--------------------|------------|-----------|----------|-------------|-----------|
| Hawaii | 58 | 47 | 0 | 105 | 0% |
| Kauai | 50 | 18 | 4 | 72 | 6% |
| Maui | 96 | 21 | 0 | 117 | 0% |
| Grand Total | 204 | 86 | 4 | 294 | 1% |

| Program Types | No | Yes | missing | Grand Total | % Missing |
|---|------------|-----------|----------|-------------|-----------|
| Emergency Shelter (ES) | 67 | 30 | 0 | 97 | 0% |
| Homelessness Prevention | 48 | 1 | 0 | 49 | 0% |
| PH - Permanent Supportive Housing (disability required for en | 0 | 1 | 0 | 1 | 0% |
| PH - Rapid Re-Housing | 33 | 11 | 0 | 44 | 0% |
| Street Outreach | 47 | 43 | 4 | 94 | 4% |
| Transitional Housing (TH) | 9 | 0 | 0 | 9 | 0% |
| Grand Total | 204 | 86 | 4 | 294 | 1% |

Chronic Homelessness Status of Adults - Program Intakes During September 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

| Organization/Program | No | Yes | missing | Grand Total | % Missing |
|--|-----------|-----------|---------|-------------|-----------|
| Catholic Charities Hawaii | 6 | 2 | | 8 | 0% |
| CCH - HPO SHEG NI Homelessness Prevention | 3 | 1 | | 4 | 0% |
| CCH - HPO SHEG NI Rapid Rehousing | 3 | 1 | | 4 | 0% |
| Family Life Center | 65 | 12 | | 77 | 0% |
| FLC - ESG Kauai Rapid Re-housing | | 1 | | 1 | 0% |
| FLC - ESG Maui Rapid Re-housing | 5 | | | 5 | 0% |
| FLC - ESG-CV Kauai Homelessness Prevention | 4 | | | 4 | 0% |
| FLC - ESG-CV Maui Homelessness Prevention | 24 | | | 24 | 0% |
| FLC - HPO CSHI Kauai Rapid Re-housing | 2 | | | 2 | 0% |
| FLC - HPO CSHI Maui Rapid Re-housing | 1 | | | 1 | 0% |
| FLC - HPO Ho'olanani | 2 | 1 | | 3 | 0% |
| FLC - HPO HPP Kauai Homelessness Prevention | 2 | | | 2 | 0% |
| FLC - HPO HPP Maui Homelessness Prevention | 6 | | | 6 | 0% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 10 | 9 | | 19 | 0% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | 4 | 1 | | 5 | 0% |
| FLC - HPO RRH Homeless Prevention | 2 | | | 2 | 0% |
| FLC - HPO RRH Rapid Re-Housing | 3 | | | 3 | 0% |
| Hawaii Rise | 4 | | | 4 | 0% |
| RISE - CoC Rapid ReHousing | 4 | | | 4 | 0% |
| HOPE Services Hawaii, Inc. | 40 | 42 | | 82 | 0% |
| HOPE - ESG Rapid Re-housing | | 2 | | 2 | 0% |
| HOPE - ESG-CV Hawaii Homelessness Prevention | 2 | | | 2 | 0% |
| HOPE - Hale Hanakahi Ohana Zone Temp ES | 13 | 18 | | 31 | 0% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | 1 | | | 1 | 0% |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 9 | 9 | | 18 | 0% |
| HOPE - HPO HPP Rapid Re-housing | 5 | | | 5 | 0% |
| HOPE - HPO RRH Homeless Prevention | 1 | | | 1 | 0% |
| HOPE - HPO RRH Rapid Re-Housing | 4 | 4 | | 8 | 0% |
| HOPE - KES Ohana Zone Street Outreach | 1 | 2 | | 3 | 0% |
| HOPE - New Start RRH | 1 | | | 1 | 0% |

Chronic Homelessness Status of Adults - Program Intakes During September 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

| Organization/Program | No | Yes | missing | Grand Total | % Missing |
|--|------------|-----------|----------|-------------|-----------|
| HOPE - PATH Street Outreach Program | 3 | 7 | | 10 | 0% |
| Ka Hale A Ke Ola, Inc | 37 | 9 | | 46 | 0% |
| KHAKO - HPO Central ES Dorm | 10 | 6 | | 16 | 0% |
| KHAKO - HPO Central ES Units | 8 | | | 8 | 0% |
| KHAKO - HPO Westside ES Dorm | 9 | 3 | | 12 | 0% |
| KHAKO - HPO Westside ES Units | 10 | | | 10 | 0% |
| Kauai Economic Opportunity | 33 | 17 | 4 | 54 | 7% |
| KEO - HPO Kauai All Regions - Street Outreach | 19 | 15 | 4 | 38 | 11% |
| KEO - HPO Komohana Group Home TH | 1 | | | 1 | 0% |
| KEO - HPO Mana'olana Emergency | 9 | 2 | | 11 | 0% |
| KEO - HPO Mana'olana Transitional Housing | 4 | | | 4 | 0% |
| Maui AIDS Foundation | 2 | | | 2 | 0% |
| MAF - HOPWA Formula STRMU | 2 | | | 2 | 0% |
| Neighborhood Place of Puna | 4 | | | 4 | 0% |
| NPP - HPO Family Assessment Center at Hale Iki | 4 | | | 4 | 0% |
| Steadfast Housing Development Corporation | | 1 | | 1 | 0% |
| SHDC - Eha S+C (Maui) | | 1 | | 1 | 0% |
| USVETS | 9 | 3 | | 12 | 0% |
| USVETS - BP Kauai HOPTTEL Program | 2 | | | 2 | 0% |
| USVETS - SSVF Priority 1 Hawaii Rapid Re-housing | 4 | 3 | | 7 | 0% |
| USVETS - SSVF Priority 1 Kauai Homeless Prev | 2 | | | 2 | 0% |
| USVETS - SSVF Priority 1 Kauai Rapid Re-housing | 1 | | | 1 | 0% |
| Women In Need | 4 | | | 4 | 0% |
| WIN - HPO Bridge To Success Kauai TH | 4 | | | 4 | 0% |
| Grand Total | 204 | 86 | 4 | 294 | 1% |

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

| Counties | No | Yes | missing | Grand Total | % Missing |
|--------------------|------------|------------|-----------|--------------|-----------|
| Hawaii | 369 | 281 | 14 | 664 | 2% |
| kauai | 135 | 69 | 7 | 211 | 3% |
| Maui | 460 | 217 | 6 | 683 | 1% |
| Grand Total | 964 | 567 | 27 | 1,558 | 2% |

| Program Types | No | Yes | missing | Grand Total | % Missing |
|-----------------------------------|------------|------------|-----------|--------------|-----------|
| Emergency Shelter (ES) | 175 | 80 | 0 | 255 | 0% |
| Homelessness Prevention | 275 | 3 | 4 | 282 | 1% |
| PH - Permanent Supportive Housing | 65 | 271 | 8 | 344 | 2% |
| PH - Rapid Re-Housing | 188 | 47 | 1 | 236 | 0% |
| Street Outreach | 139 | 156 | 4 | 299 | 1% |
| Transitional Housing (TH) | 122 | 10 | 10 | 142 | 7% |
| Grand Total | 964 | 567 | 27 | 1,558 | 2% |

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

| Organization/Program | No | Yes | Missing | Grand Total | % Missing |
|--|------------|------------|----------|-------------|-----------|
| Catholic Charities Hawaii | 54 | 17 | 3 | 74 | 4% |
| CCH - HPO CSHI Hawaii County Homelessness Prevention | 3 | | | 3 | 0% |
| CCH - HPO CSHI Hawaii County Rapid Re-housing | 3 | | | 3 | 0% |
| CCH - HPO NI Housing First (Kauai) | | 11 | 3 | 14 | 21% |
| CCH - HPO RRH Homeless Prevention (Kauai) | 20 | 1 | | 21 | 0% |
| CCH - HPO RRH Rapid Re-Housing (Kauai) | 10 | 2 | | 12 | 0% |
| CCH - HPO SHEG NI Homelessness Prevention | 13 | 1 | | 14 | 0% |
| CCH - HPO SHEG NI Rapid Rehousing | 5 | 2 | | 7 | 0% |
| Family Life Center | 270 | 162 | | 432 | 0% |
| FLC - ESG Kauai Rapid Re-housing | | 2 | | 2 | 0% |
| FLC - ESG Maui Homelessness Prevention | 2 | | | 2 | 0% |
| FLC - ESG Maui Rapid Re-housing | 10 | 2 | | 12 | 0% |
| FLC - ESG-CV Kauai Homelessness Prevention | 5 | | | 5 | 0% |
| FLC - ESG-CV Kauai Street Outreach | 4 | 3 | | 7 | 0% |
| FLC - ESG-CV Maui Homelessness Prevention | 55 | | | 55 | 0% |
| FLC - Hoaloha PSH CoC Program | 1 | 9 | | 10 | 0% |
| FLC - HPO CSHI Kauai Homelessness Prevention | 3 | | | 3 | 0% |
| FLC - HPO CSHI Kauai Rapid Re-housing | 2 | | | 2 | 0% |
| FLC - HPO CSHI Maui Homelessness Prevention | 14 | | | 14 | 0% |
| FLC - HPO CSHI Maui Rapid Re-housing | 16 | | | 16 | 0% |
| FLC - HPO Ho'olanani | 2 | 4 | | 6 | 0% |
| FLC - HPO HPP Kauai Homelessness Prevention | 4 | | | 4 | 0% |
| FLC - HPO HPP Maui Homelessness Prevention | 33 | | | 33 | 0% |
| FLC - HPO HPP Maui Rapid Re-housing | 5 | | | 5 | 0% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 39 | 46 | | 85 | 0% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | 6 | 17 | | 23 | 0% |
| FLC - HPO NI Housing First | 6 | 31 | | 37 | 0% |
| FLC - HPO RRH Homeless Prevention | 38 | | | 38 | 0% |

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

| Organization/Program | No | Yes | Missing | Grand Total | % Missing |
|--|------------|------------|----------|-------------|------------|
| FLC - HPO RRH Rapid Re-Housing | 24 | 2 | | 26 | 0% |
| FLC - Ohana One PSH CoC Program | 1 | 46 | | 47 | 0% |
| Hawaii Affordable Properties, Inc. | 26 | 4 | 6 | 36 | 17% |
| HAP - Na Kahua Hale O Ulu Wini | 26 | 4 | 6 | 36 | 17% |
| Hawaii Island Home for Recovery | 12 | 27 | 3 | 42 | 7% |
| HIHR - HPO Transitional Housing | 11 | 4 | 1 | 16 | 6% |
| HIHR - PSH 1 | 1 | 23 | 2 | 26 | 8% |
| Hawaii Rise | 10 | | | 10 | 0% |
| RISE - CoC Rapid ReHousing | 6 | | | 6 | 0% |
| RISE - CoC Transitional Housing | 4 | | | 4 | 0% |
| HOPE Services Hawaii, Inc. | 254 | 231 | 3 | 488 | 1% |
| HOPE - Continuum of Care II PSH | | 11 | | 11 | 0% |
| HOPE - ESG Homelessness Prevention | 9 | | | 9 | 0% |
| HOPE - ESG Rapid Re-housing | 5 | 11 | | 16 | 0% |
| HOPE - ESG-CV Hawaii Homelessness Prevention | 2 | | | 2 | 0% |
| HOPE - Hale Hanakahi Ohana Zone Temp ES | 12 | 13 | | 25 | 0% |
| HOPE - HPO East Hawaii Emergency Shelter | 10 | 5 | | 15 | 0% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | 21 | 10 | | 31 | 0% |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 14 | 18 | | 32 | 0% |
| HOPE - HPO HPP Homelessness Prevention | 29 | | 1 | 30 | 3% |
| HOPE - HPO HPP Rapid Re-housing | 40 | | | 40 | 0% |
| HOPE - HPO Kiheipua | 16 | | | 16 | 0% |
| HOPE - HPO NI Housing First | 19 | 65 | 1 | 85 | 1% |
| HOPE - HPO RRH Homeless Prevention | 27 | | 1 | 28 | 4% |
| HOPE - HPO RRH Rapid Re-Housing | 13 | 8 | | 21 | 0% |
| HOPE - HPO Sacred Hearts Emergency Shelter | 5 | 3 | | 8 | 0% |
| HOPE - HPO West Hawaii Emergency Housing Program | 7 | 12 | | 19 | 0% |
| HOPE - Keolahou Emergency Shelter | 3 | 10 | | 13 | 0% |
| HOPE - KES Ohana Zone Street Outreach | 2 | 2 | | 4 | 0% |
| HOPE - Kukui S+C Program | 5 | 46 | | 51 | 0% |
| HOPE - New Start RRH | 5 | | | 5 | 0% |
| HOPE - PATH Street Outreach Program | 8 | 17 | | 25 | 0% |
| HOPE - Wilder House | 2 | | | 2 | 0% |
| Ka Hale A Ke Ola, Inc | 154 | 28 | 1 | 183 | 1% |
| KHAKO - HPO Central ES Dorm | 13 | 7 | | 20 | 0% |
| KHAKO - HPO Central ES Units | 58 | 12 | | 70 | 0% |
| KHAKO - HPO Central TH | 29 | | 1 | 30 | 3% |
| KHAKO - HPO Westside ES Dorm | 12 | 5 | | 17 | 0% |
| KHAKO - HPO Westside ES Units | 19 | 3 | | 22 | 0% |
| KHAKO - HPO Westside TH | 23 | 1 | | 24 | 0% |
| Kauai Economic Opportunity | 70 | 48 | 4 | 122 | 3% |
| KEO - HPO Kauai All Regions - Street Outreach | 45 | 43 | 4 | 92 | 4% |
| KEO - HPO Komohana Group Home TH | 5 | | | 5 | 0% |
| KEO - HPO Mana'olana Emergency | 10 | 4 | | 14 | 0% |
| KEO - HPO Mana'olana Transitional Housing | 10 | 1 | | 11 | 0% |
| Maui AIDS Foundation | 30 | 1 | 2 | 33 | 6% |
| MAF - HOPWA Formula - PSH TBRA | 23 | | 2 | 25 | 8% |
| MAF - HOPWA Formula STRMU | 7 | 1 | | 8 | 0% |
| Maui Youth Family Services | 7 | | 2 | 9 | 22% |
| MYFS - BCP Homeless Prevention Program | 7 | | 2 | 9 | 22% |
| Neighborhood Place of Puna | 7 | 1 | | 8 | 0% |

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 9/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

| Organization/Program | No | Yes | Missing | Grand Total | % Missing |
|--|------------|------------|-----------|-------------|------------|
| NPP - HPO Family Assessment Center at Hale Iki | 7 | 1 | | 8 | 0% |
| Salvation Army Family Intervention Services | 4 | | 2 | 6 | 33% |
| SAFIS - Big Island RHY TLP | 4 | | 2 | 6 | 33% |
| Steadfast Housing Development Corporation | 9 | 29 | | 38 | 0% |
| SHDC - Eha S+C (Maui) | 4 | 23 | | 27 | 0% |
| SHDC - Kaahele CoC Funded (Kauai) | 3 | 1 | | 4 | 0% |
| SHDC - Kaulana CoC Funded (Maui) | 2 | 3 | | 5 | 0% |
| SHDC - Kulalani CoC Funded (Maui) | | 2 | | 2 | 0% |
| USVETS | 49 | 19 | 1 | 69 | 1% |
| USVETS - BP Kauai HOPTTEL Program | 1 | 1 | | 2 | 0% |
| USVETS - SSVF Priority 1 Hawaii Homeless Prev | 2 | | | 2 | 0% |
| USVETS - SSVF Priority 1 Hawaii Rapid Re-housing | 30 | 15 | | 45 | 0% |
| USVETS - SSVF Priority 1 Kauai Homeless Prev | 2 | | | 2 | 0% |
| USVETS - SSVF Priority 1 Kauai Rapid Re-housing | 3 | | | 3 | 0% |
| USVETS - SSVF Priority 1 Maui Rapid Re-housing | 11 | 3 | 1 | 15 | 7% |
| Women In Need | 8 | | | 8 | 0% |
| WIN - HPO Bridge To Success Kauai TH | 8 | | | 8 | 0% |
| Grand Total | 964 | 567 | 27 | 1558 | 2% |

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

| Outreach Adults with Engagement Dates | | | | | % |
|--|----------------|------------|------------|--------------|----------------|
| Active as of September 30, 2020 | Missing | No | Yes | Total | Missing |
| Hawaii | 0 | 45 | 47 | 92 | 0% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | 0 | 21 | 10 | 31 | 0% |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 0 | 14 | 18 | 32 | 0% |
| HOPE - KES Ohana Zone Street Outreach | 0 | 2 | 2 | 4 | 0% |
| HOPE - PATH Street Outreach Program | 0 | 8 | 17 | 25 | 0% |
| Kauai | 4 | 49 | 46 | 99 | 4% |
| FLC - ESG-CV Kauai Street Outreach | 0 | 4 | 3 | 7 | 0% |
| KEO - HPO Kauai All Regions - Street Outreach | 4 | 45 | 43 | 92 | 4% |
| Maui | 0 | 45 | 63 | 108 | 0% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 0 | 39 | 46 | 85 | 0% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | 0 | 6 | 17 | 23 | 0% |
| Grand Total | 4 | 139 | 156 | 299 | 1% |

| Outreach Adults without Engagement Dates | | | | | % |
|--|----------------|-----------|------------|--------------|----------------|
| Active as of September 30, 2020 | Missing | No | Yes | Total | Missing |
| Hawaii | 0 | 2 | 4 | 6 | 0% |
| HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach | 0 | 0 | 0 | 0 | NA |
| HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach | 0 | 1 | 0 | 1 | 0% |
| HOPE - KES Ohana Zone Street Outreach | 0 | 0 | 0 | 0 | NA |
| HOPE - PATH Street Outreach Program | 0 | 1 | 4 | 5 | 0% |
| Kauai | 1 | 6 | 2 | 9 | 11% |
| FLC - ESG-CV Kauai Street Outreach | 0 | 2 | 1 | 3 | 0% |
| KEO - HPO Kauai All Regions - Street Outreach | 1 | 4 | 1 | 6 | 17% |
| Maui | 20 | 10 | 10 | 40 | 50% |
| FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach | 16 | 9 | 8 | 33 | 48% |
| FLC - HPO Maui Regions 4, 5 - Street Outreach | 4 | 1 | 2 | 7 | 57% |
| Grand Total | 21 | 18 | 16 | 55 | 38% |