

Report Brief

Compliance to Chronic Homeless Data Completion Neighbor Islands – Bridging the Gap

For the Month of April 2020

Ka Mana O Na Helu, HMIS Administration

The Ka Mana O Na Helu HMIS administrative team completed an analysis reviewing data completion for the “Chronic Homeless” fields for new adult intakes (n=197) during April 2020. As previously noted, client records for street outreach programs are only included in the analysis if clients were “engaged”, meaning their HMIS records had engagement dates. Per HMIS data standards, reporting on data quality for street outreach projects is limited to clients with a Date of Engagement (data element 4.13). Key findings of the report include:

All Cases Entered during April 2020, but Street Outreach Cases only with Engagement Dates (pages 2-3):

- A total of 1 out of 197 cases (1%) reported MISSING DATA (including data not collected or client refused) under the Chronic homeless field, the same as in March (1 case with missing data).
- The program with missing client data can be seen on page 3 of the report (rapid re-housing).

All Cases Active as of April 30, 2020, but Street Outreach Cases only with Engagement Dates (pages 4-6):

- A total of 1%, or 18 out of 1,439 adults, were missing the data necessary to calculate the chronic homeless field.
- Comparing missing data rates by program type, services only and transitional housing (3%) were highest, followed by homelessness prevention, permanent supportive housing and rapid re-housing (1%), Emergency shelter (<1%), and outreach programs were not missing data.

All Active Outreach Cases as of April 30, 2020 with and without Engagement Dates (page 7):

- Table on the top shows a total of 253 cases with dates of engagement.
- Table on the bottom shows a total of 81 cases without dates of engagement.
- The percentage of missing data for outreach cases with engagement dates is 0% compared to 58% (47/81) for outreach cases without engagement dates. For cases without engagement dates, the percent of missing data for April 2020 (58%) is slightly above the average for the past 8 months (56%).
- Cases with missing data in April were from programs on Maui (47).

The following table summarizes the MISSING data status of active ADULT cases (n=1,439) in the system as of April 30, 2020 by Program Type. Street Outreach includes only clients with engagement dates.

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	146	57	1	204	0%
Homelessness Prevention	198	0	3	201	1%
PH - Permanent Supportive Housing	53	282	4	339	1%
PH - Rapid Re-Housing	159	13	2	174	1%
Services Only	56	32	3	91	3%
Street Outreach (clients with engagement dates)	136	117	0	253	0%
Transitional Housing (TH)	158	14	5	177	3%
Grand Total	906	515	18	1,439	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults - Program Intakes During April 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	55	23		78	0%
Kauai	32	5		37	0%
Maui	65	16	1	82	1%
Grand Total	152	44	1	197	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	22	13		35	0%
Homelessness Prevention	72			72	0%
PH - Permanent Supportive Housing	1	11		12	0%
PH - Rapid Re-Housing	22	1	1	24	4%
Services Only	1			1	0%
Street Outreach	23	17		40	0%
Transitional Housing (TH)	11	2		13	0%
Grand Total	152	44	1	197	1%

Chronic Homelessness Status of Adults - Program Intakes During April 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	9			9	0%
CCH - HPO RRH Homeless Prevention (Kauai)	2			2	0%
CCH - HPO SHEG NI Homelessness Prevention	6			6	0%
CCH - HPO SHEG NI Rapid Rehousing	1			1	0%
Family Life Center	83	14		97	0%
FLC - ESG Kauai Homelessness Prevention	6			6	0%
FLC - ESG Maui Homelessness Prevention	4			4	0%
FLC - ESG Maui Rapid Re-housing	2	1		3	0%
FLC - Hoaloha PSH CoC Program	1	2		3	0%
FLC - HPO CSHI Kauai Homelessness Prevention	6			6	0%
FLC - HPO CSHI Maui Rapid Re-housing	2			2	0%
FLC - HPO Ho'olanani	2	1		3	0%
FLC - HPO HPP Kauai Homelessness Prevention	10			10	0%
FLC - HPO HPP Maui Homelessness Prevention	36			36	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	7	4		11	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	2			2	0%
FLC - HPO NI Housing First		4		4	0%
FLC - HPO RRH Rapid Re-Housing	5			5	0%
FLC - Ohana One PSH CoC Program		2		2	0%
Hawaii Island Home for Recovery		4		4	0%
HIHR - HPO Transitional Housing		1		1	0%
HIHR - PSH 4		3		3	0%
Hawaii Rise	3			3	0%
RISE - CoC Rapid ReHousing	1			1	0%
RISE - CoC Transitional Housing	2			2	0%
HOPE Services Hawaii, Inc.	36	19		55	0%
HOPE - ESG Homelessness Prevention	2			2	0%
HOPE - ESG Rapid Re-housing	1			1	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	3	1		4	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	12	4		16	0%

Chronic Homelessness Status of Adults - Program Intakes During April 2020

(Adults = and > 18 years; all clients with missing DOB included. Street Outreach clients with engagement dates)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	1	2		3	0%
HOPE - HPO HPP Rapid Re-housing	6			6	0%
HOPE - HPO Kiheipua	4	1		5	0%
HOPE - HPO West Hawaii Emergency Housing Program	2	2		4	0%
HOPE - Keolahou Emergency Shelter	2	2		4	0%
HOPE - PATH Street Outreach Program	1	4		5	0%
HOPE - Sacred Hearts Emergency Shelter	2	3		5	0%
Ka Hale A Ke Ola, Inc	2	2		4	0%
KHAKO - HPO Central ES	2	1		3	0%
KHAKO - HPO Central TH		1		1	0%
Kauai Economic Opportunity	5	5		10	0%
KEO - HPO Kauai All Regions - Street Outreach		3		3	0%
KEO - HPO Mana'olana Emergency		2		2	0%
KEO - HPO Mana'olana Transitional Housing	5			5	0%
Legal Aid Society of Hawaii	1			1	0%
LASH - HPO Legal Services Program	1			1	0%
Neighborhood Place of Puna	5			5	0%
NPP - HPO Family Assessment Center at Hale Iki	5			5	0%
Salvation Army Family Intervention Services	1			1	0%
SAFIS - Big Island RHY TLP	1			1	0%
USVETS	4		1	5	20%
USVETS - SSVF Priority 1 Rapid Re-housing	4		1	5	20%
Women In Need	3			3	0%
WIN - HPO Bridge To Success Kauai TH	3			3	0%
Grand Total	152	44	1	197	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 4/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Counties	No	Yes	Missing	Grand Total	% Missing
Hawaii	381	279	10	670	1%
kauai	134	42	2	178	1%
Maui	391	194	6	591	1%
Grand Total	906	515	18	1,439	1%

Program Types	No	Yes	Missing	Grand Total	% Missing
Emergency Shelter (ES)	146	57	1	204	0%
Homelessness Prevention	198		3	201	1%
PH - Permanent Supportive Housing	53	282	4	339	1%
PH - Rapid Re-Housing	159	13	2	174	1%
Services Only	56	32	3	91	3%
Street Outreach	136	117		253	0%
Transitional Housing (TH)	158	14	5	177	3%
Grand Total	906	515	18	1,439	1%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 4/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Catholic Charities Hawaii	51	13	1	65	2%
CCH - HPO CSHI Hawaii County Homelessness Prevention	6			6	0%
CCH - HPO CSHI Hawaii County Rapid Re-housing	4			4	0%
CCH - HPO NI Housing First (Kauai)		11		11	0%
CCH - HPO RRH Homeless Prevention (Kauai)	15			15	0%
CCH - HPO RRH Rapid Re-Housing (Kauai)	6		1	7	14%
CCH - HPO SHEG NI Homelessness Prevention	18			18	0%
CCH - HPO SHEG NI Rapid Rehousing	2	2		4	0%
Family Life Center	213	139		352	0%
FLC - ESG Kauai Homelessness Prevention	6			6	0%
FLC - ESG Kauai Rapid Re-housing	1			1	0%
FLC - ESG Maui Homelessness Prevention	5			5	0%
FLC - ESG Maui Rapid Re-housing	6	1		7	0%
FLC - Hoaloha PSH CoC Program	1	7		8	0%
FLC - HPO CSHI Kauai Homelessness Prevention	11			11	0%
FLC - HPO CSHI Kauai Rapid Re-housing	2			2	0%
FLC - HPO CSHI Maui Homelessness Prevention	6			6	0%
FLC - HPO CSHI Maui Rapid Re-housing	5			5	0%
FLC - HPO Ho'olanani	4	2		6	0%
FLC - HPO HPP Kauai Homelessness Prevention	12			12	0%
FLC - HPO HPP Maui Homelessness Prevention	64			64	0%
FLC - HPO HPP Maui Rapid Re-housing	10			10	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	38	23		61	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	22	21		43	0%
FLC - HPO NI Housing First	4	35		39	0%
FLC - HPO RRH Homeless Prevention	3			3	0%
FLC - HPO RRH Rapid Re-Housing	11			11	0%
FLC - Ohana One PSH CoC Program	2	50		52	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 4/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Hawaii Affordable Properties, Inc.	28	3	3	34	9%
HAP - Na Kahua Hale O Ulu Wini	28	3	3	34	9%
Hawaii Island Home for Recovery	12	27	3	42	7%
HIHR - HPO Transitional Housing	11	4	1	16	6%
HIHR - PSH 1	1	9	2	12	17%
HIHR - PSH 2		2		2	0%
HIHR - PSH 3		1		1	0%
HIHR - PSH 4		11		11	0%
Hawaii Rise	3			3	0%
RISE - CoC Rapid ReHousing	1			1	0%
RISE - CoC Transitional Housing	2			2	0%
HOPE Services Hawaii, Inc.	237	223	1	461	0%
HOPE - Continuum of Care II PSH		14		14	0%
HOPE - ESG Homelessness Prevention	3			3	0%
HOPE - ESG Rapid Re-housing	1			1	0%
HOPE - HPO East Hawaii Emergency Mens Program ES	5	9		14	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	27	14		41	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	18	25		43	0%
HOPE - HPO HPP Homelessness Prevention	27			27	0%
HOPE - HPO HPP Rapid Re-housing	61	1		62	0%
HOPE - HPO Kiheipua	13	4		17	0%
HOPE - HPO NI Housing First	15	65		80	0%
HOPE - HPO RRH Homeless Prevention	8		1	9	11%
HOPE - HPO RRH Rapid Re-Housing	14	2		16	0%
HOPE - HPO West Hawaii Emergency Housing Program	10	10		20	0%
HOPE - Keolahou Emergency Shelter	8	7		15	0%
HOPE - Kukui S+C Program	5	50		55	0%
HOPE - New Start	4			4	0%
HOPE - PATH Street Outreach Program	10	17		27	0%
HOPE - Sacred Hearts Emergency Shelter	6	5		11	0%
HOPE - Wilder House	2			2	0%
Ka Hale A Ke Ola, Inc	168	27	1	196	1%
KHAKO - HPO Central ES	39	7		46	0%
KHAKO - HPO Central TH	45	2		47	0%
KHAKO - HPO Westside ES	31	6	1	38	3%
KHAKO - HPO Westside TH	44	2		46	0%
KHAKO - Ka La Hiki Ola	9	10		19	0%
Kauai Economic Opportunity	44	23		67	0%
KEO - HPO Kauai All Regions - Street Outreach	21	17		38	0%
KEO - HPO Komohana Group Home TH	1	2		3	0%
KEO - HPO Mana'olana Emergency	13	3		16	0%
KEO - HPO Mana'olana Transitional Housing	9	1		10	0%
Legal Aid Society of Hawaii	47	22	3	72	4%
LASH - HPO Legal Services Program	47	22	3	72	4%
Maui AIDS Foundation	20		2	22	9%
MAF - HOPWA Formula - PSH TBRA	16		2	18	11%
MAF - HOPWA Formula STRMU	4			4	0%
Maui Youth Family Services	6		2	8	25%
MYFS - BCP Homeless Prevention Program	6		2	8	25%
Neighborhood Place of Puna	12			12	0%
NPP - HPO Family Assessment Center at Hale Iki	12			12	0%

Neighbor Islands (BTG)

Chronic Homelessness Status of Adults in Programs as of 4/30/20

(Adults = and > 18 years; all clients with missing DOB included. **Street Outreach clients with engagement dates**)

Organization/Program	No	Yes	Missing	Grand Total	% Missing
Salvation Army Family Intervention Services	2		1	3	33%
SAFIS - Big Island RHY TLP	2		1	3	33%
Steadfast Housing Development Corporation	9	27		36	0%
SHDC - Eha S+C (Maui)	3	20		23	0%
SHDC - Kaahele CoC Funded (Kauai)	3	2		5	0%
SHDC - Kaulana CoC Funded (Maui)	2	3		5	0%
SHDC - Kulalani CoC Funded (Maui)	1	2		3	0%
USVETS	40	11	1	52	2%
USVETS - BP Hilo HOPTTEL Program	1	1		2	0%
USVETS - BP Kailua Kona HOPTTEL	3	2		5	0%
USVETS - BP Kauai HOPTTEL Program	1	1		2	0%
USVETS - SSVF Priority 1 Homeless Prevention	4			4	0%
USVETS - SSVF Priority 1 Rapid Re-housing	31	7	1	39	3%
Women In Need	14			14	0%
WIN - HPO Bridge To Success Kauai TH	14			14	0%
Grand Total	906	515	18	1439	1%

**Chronic Homeless Data Completion
Street Outreach Programs - Neighbor Islands (BTG)**

Outreach Adults with Engagement Dates					%
Active as of April 30, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	55	56	111	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	27	14	41	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	18	25	43	0%
HOPE - PATH Street Outreach Program	0	10	17	27	0%
Kauai	0	21	17	38	0%
KEO - HPO Kauai All Regions - Street Outreach	0	21	17	38	0%
Maui	0	60	44	104	0%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	0	38	23	61	0%
FLC - HPO Maui Regions 4, 5 - Street Outreach	0	22	21	43	0%
Grand Total	0	136	117	253	0%

Outreach Adults without Engagement Dates					%
Active as of April 30, 2020	Missing	No	Yes	Total	Missing
Hawaii	0	6	3	9	0%
HOPE - HPO Hawaii Regions 1, 8, 9, 10 - Street Outreach	0	5	1	6	0%
HOPE - HPO Hawaii Regions 2, 3, 4, 5, 6, 7 - Street Outreach	0	0	1	1	0%
HOPE - PATH Street Outreach Program	0	1	1	2	0%
Kauai	0	1	4	5	0%
KEO - HPO Kauai All Regions - Street Outreach	0	1	4	5	0%
Maui	47	8	12	67	70%
FLC - HPO Maui Regions 1, 2, 3, 6 - Street Outreach	40	7	8	55	73%
FLC - HPO Maui Regions 4, 5 - Street Outreach	7	1	4	12	58%
Grand Total	47	15	19	81	58%