

# Bridging The Gap - CES Evaluation Report October 2022

| Section 1: BNL Characteristics |  | Hawaii     |                 | Kauai      |                 | Maui       |                 | BTG        |                 |
|--------------------------------|--|------------|-----------------|------------|-----------------|------------|-----------------|------------|-----------------|
| <b>1.1</b>                     | <b>Total BNL Records at the End of the Reporting Period: 9-30-2022</b>                           |            |                 |            |                 |            |                 |            |                 |
| 1.1                            | 1. Single - PSH Priority   | 22         | 7.21 %          | 1          | 1.00 %          | 14         | 6.31 %          | 37         | 5.90 %          |
| 1.1                            | 2. Single - RRH Priority   | 161        | 52.79 %         | 42         | 42.00 %         | 91         | 40.99 %         | 294        | 46.89 %         |
| 1.1                            | 3. Single - TH Priority  | 72         | 23.61 %         | 32         | 32.00 %         | 49         | 22.07 %         | 153        | 24.40 %         |
| 1.1                            | 4. Family - PSH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.1                            | 5. Family - RRH Priority   | 13         | 4.26 %          | 11         | 11.00 %         | 32         | 14.41 %         | 56         | 8.93 %          |
| 1.1                            | 6. Family - TH Priority  | 36         | 11.80 %         | 14         | 14.00 %         | 34         | 15.32 %         | 84         | 13.40 %         |
| 1.1                            | 7. Youth - PSH Priority  | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.1                            | 8. Youth - RRH Priority  | 1          | 0.33 %          | 0          | 0.00 %          | 2          | 0.90 %          | 3          | 0.48 %          |
| 1.1                            | 9. Youth - TH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
|                                | <b>Total</b>   | <b>305</b> | <b>100.00 %</b> | <b>100</b> | <b>100.00 %</b> | <b>222</b> | <b>100.00 %</b> | <b>627</b> | <b>100.00 %</b> |
| <b>1.2</b>                     | <b>Subpopulations</b>  |            |                 |            |                 |            |                 |            |                 |
| 1.2                            | 1. Veterans (self-reported)  | 19         | 6.23 %          | 1          | 1.00 %          | 14         | 6.31 %          | 34         | 5.42 %          |
| 1.2                            | 2. Chronically Homeless (self-reported VI-SPDAT or HUD)  | 140        | 45.90 %         | 40         | 40.00 %         | 73         | 32.88 %         | 253        | 40.35 %         |
| 1.2                            | 3. Currently Fleeing a DV Situation (self-reported from HUD PSDE 4.11 in most recent assessment) | 38         | 12.46 %         | 8          | 8.00 %          | 18         | 8.11 %          | 64         | 10.21 %         |
| 1.2                            | 4. Family Individuals (SUM(HHSize) from Family BNL's HoH)  | 167        | 0               | 92         | 0               | 240        | 0               | 499        | 0               |
| 1.2                            | 5. Avg. BNL Family Size  | 3.41       | 0               | 3.68       | 0               | 3.64       | 0               | 3.56       | 0               |
| <b>1.3</b>                     | <b>Longest Homeless History (LHH) - Based on Client's 1st Intake Date in the System</b>          |            |                 |            |                 |            |                 |            |                 |
| 1.3                            | 1. 10 years or greater (LHH = 1 on BNL)  | 76         | 24.92 %         | 16         | 16.00 %         | 65         | 29.28 %         | 157        | 25.04 %         |
| 1.3                            | 2. 6-9 years (LHH = 2 on BNL)  | 32         | 10.49 %         | 7          | 7.00 %          | 32         | 14.41 %         | 71         | 11.32 %         |
| 1.3                            | 3. 5 or fewer years (LHH = 3 on BNL)   | 197        | 64.59 %         | 77         | 77.00 %         | 125        | 56.31 %         | 399        | 63.64 %         |
|                                | <b>Total</b>   | <b>305</b> | <b>100.00 %</b> | <b>100</b> | <b>100.00 %</b> | <b>222</b> | <b>100.00 %</b> | <b>627</b> | <b>100.00 %</b> |
| <b>1.4</b>                     | <b>Emergency Services Utilization within 6 Months from Most Recent VISPDAT</b>                   |            |                 |            |                 |            |                 |            |                 |
| 1.4                            | 1. 5+ episodes of emergency services utilization (= 1 on BNL)                                    | 64         | 20.98 %         | 18         | 18.00 %         | 46         | 20.72 %         | 128        | 20.41 %         |
| 1.4                            | 2. 1-4 episodes of emergency services utilization (= 2 on BNL)                                   | 103        | 33.77 %         | 52         | 52.00 %         | 111        | 50.00 %         | 266        | 42.42 %         |
| 1.4                            | 3. No emergency services utilization (= 3 on BNL)  | 138        | 45.25 %         | 30         | 30.00 %         | 65         | 29.28 %         | 233        | 37.16 %         |
|                                | <b>Total</b>   | <b>305</b> | <b>100.00 %</b> | <b>100</b> | <b>100.00 %</b> | <b>222</b> | <b>100.00 %</b> | <b>627</b> | <b>100.00 %</b> |
| <b>1.5</b>                     | <b>BNL VI-SPDAT Shared Consent Rates</b>   |            |                 |            |                 |            |                 |            |                 |
| 1.5                            | 1. Single - PSH Priority   | 22         | 100.00 %        | 1          | 100.00 %        | 14         | 100.00 %        | 37         | 100.00 %        |
| 1.5                            | 2. Single - RRH Priority   | 161        | 100.00 %        | 42         | 100.00 %        | 91         | 100.00 %        | 294        | 100.00 %        |
| 1.5                            | 3. Single - TH Priority  | 71         | 98.61 %         | 30         | 93.75 %         | 49         | 100.00 %        | 150        | 98.04 %         |
| 1.5                            | 4. Family - PSH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.5                            | 5. Family - RRH Priority   | 13         | 100.00 %        | 10         | 90.91 %         | 32         | 100.00 %        | 55         | 98.21 %         |
| 1.5                            | 6. Family - TH Priority  | 36         | 100.00 %        | 14         | 100.00 %        | 34         | 100.00 %        | 84         | 100.00 %        |
| 1.5                            | 7. Youth - PSH Priority  | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.5                            | 8. Youth - RRH Priority  | 1          | 100.00 %        | 0          | 0.00 %          | 2          | 100.00 %        | 3          | 100.00 %        |
| 1.5                            | 9. Youth - TH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
|                                | <b>Total</b>   | <b>304</b> | <b>99.67 %</b>  | <b>97</b>  | <b>97.00 %</b>  | <b>222</b> | <b>100.00 %</b> | <b>623</b> | <b>99.36 %</b>  |
| <b>1.6</b>                     | <b>Document Readiness</b>  |            |                 |            |                 |            |                 |            |                 |
| 1.6                            | 1. Chronic Homeless Verification (% based on 1.2.2)  | 23         | 16.43 %         | 1          | 2.50 %          | 17         | 23.29 %         | 41         | 16.21 %         |
| 1.6                            | 2. DD214 (% based on 1.2.1)  | 5          | 26.32 %         | 0          | 0.00 %          | 4          | 28.57 %         | 9          | 26.47 %         |
| 1.6                            | 3. Photo ID (% based on Total in 1.1)  | 192        | 62.95 %         | 82         | 82.00 %         | 199        | 89.64 %         | 473        | 75.44 %         |
| 1.6                            | 4. Social Security Card (% based on Total in 1.1)  | 181        | 59.34 %         | 81         | 81.00 %         | 176        | 79.28 %         | 438        | 69.86 %         |
| 1.6                            | 5. Photo ID and Social Security Card (# and % based on PSH/RRH records in 1.1: 57 records)       | 114        | 57.87 %         | 41         | 75.93 %         | 104        | 74.82 %         | 259        | 66.41 %         |
| <b>1.7</b>                     | <b>BNL Referral Status (from Most Recent Referral)</b>   |            |                 |            |                 |            |                 |            |                 |
| 1.7                            | 1. Unassigned  | 30         | 9.84 %          | 20         | 20.00 %         | 50         | 22.52 %         | 100        | 15.95 %         |
| 1.7                            | 2. Assigned  | 63         | 20.66 %         | 13         | 13.00 %         | 39         | 17.57 %         | 115        | 18.34 %         |
| 1.7                            | 3. Matched   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.7                            | 4. Placed/Housed   | 9          | 2.95 %          | 6          | 6.00 %          | 1          | 0.45 %          | 16         | 2.55 %          |
| 1.7                            | 5. Pending   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.7                            | 6. Number of BNL records not yet referred  | 203        | 66.56 %         | 61         | 61.00 %         | 132        | 59.46 %         | 396        | 63.16 %         |
|                                | <b>Total</b>   | <b>305</b> | <b>100.00 %</b> | <b>100</b> | <b>100.00 %</b> | <b>222</b> | <b>100.00 %</b> | <b>627</b> | <b>100.00 %</b> |
| <b>1.8</b>                     | <b>Assigned Referrals BNL Prioritization Category (from Most Recent Referral)</b>                |            |                 |            |                 |            |                 |            |                 |
| 1.8                            | 1. Single - PSH Priority   | 17         | 26.98 %         | 0          | 0.00 %          | 6          | 15.38 %         | 23         | 20.00 %         |
| 1.8                            | 2. Single - RRH Priority   | 29         | 46.03 %         | 5          | 38.46 %         | 16         | 41.03 %         | 50         | 43.48 %         |
| 1.8                            | 3. Single - TH Priority  | 3          | 4.76 %          | 2          | 15.38 %         | 3          | 7.69 %          | 8          | 6.96 %          |
| 1.8                            | 4. Family - PSH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.8                            | 5. Family - RRH Priority   | 9          | 14.29 %         | 3          | 23.08 %         | 10         | 25.64 %         | 22         | 19.13 %         |
| 1.8                            | 6. Family - TH Priority  | 5          | 7.94 %          | 3          | 23.08 %         | 4          | 10.26 %         | 12         | 10.43 %         |
| 1.8                            | 7. Youth - PSH Priority  | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.8                            | 8. Youth - RRH Priority  | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
| 1.8                            | 9. Youth - TH Priority   | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          | 0          | 0.00 %          |
|                                | <b>Total</b>   | <b>63</b>  | <b>100.00 %</b> | <b>13</b>  | <b>100.00 %</b> | <b>39</b>  | <b>100.00 %</b> | <b>115</b> | <b>100.00 %</b> |
| <b>1.9</b>                     | <b>Enrollment Coverage</b>   |            |                 |            |                 |            |                 |            |                 |
| 1.9                            | 1. Number of BNL records with active non-VI-SPDAT enrollment(s)                                  | 210        | 68.85 %         | 97         | 97.00 %         | 211        | 95.05 %         | 518        | 82.62 %         |

|             |  | Hawaii    |                 | Kauai    |                 | Maui      |                 | BTG       |                 |
|-------------|--|-----------|-----------------|----------|-----------------|-----------|-----------------|-----------|-----------------|
| <b>2</b>    | <b>Section 2: Referral and Performance Data</b>  |           |                 |          |                 |           |                 |           |                 |
| <b>2.1</b>  | <b>Clients Referred During the Report Period</b>   |           |                 |          |                 |           |                 |           |                 |
| 2.1         | 1. Distinct Clients Referred   | 24        | 0               | 6        | 0               | 17        | 0               | 47        | 0               |
| 2.1         | 2. Distinct Households Referred  | 24        | 0               | 6        | 0               | 17        | 0               | 47        | 0               |
| 2.1         | 3. Duplicated Referrals  | 24        | 0               | 6        | 0               | 17        | 0               | 47        | 0               |
| 2.1         | 4. Avg. Referrals per Client   | 1         | 0               | 1        | 0               | 1         | 0               | 1         | 0               |
| <b>2.2</b>  | <b>Referral Status of Duplicated Referrals Made During Report Period</b>   |           |                 |          |                 |           |                 |           |                 |
| 2.2         | 1. Unassigned  | 3         | 12.50 %         | 2        | 33.33 %         | 6         | 35.29 %         | 11        | 23.40 %         |
| 2.2         | 2. Assigned  | 18        | 75.00 %         | 4        | 66.67 %         | 11        | 64.71 %         | 33        | 70.21 %         |
| 2.2         | 3. Matched   | 0         | 0.00 %          | 0        | 0.00 %          | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.2         | 4. Placed/Housed   | 3         | 12.50 %         | 0        | 0.00 %          | 0         | 0.00 %          | 3         | 6.38 %          |
| 2.2         | 5. Pending   | 0         | 0.00 %          | 0        | 0.00 %          | 0         | 0.00 %          | 0         | 0.00 %          |
|             | <b>Total</b>   | <b>24</b> | <b>100.00 %</b> | <b>6</b> | <b>100.00 %</b> | <b>17</b> | <b>100.00 %</b> | <b>47</b> | <b>100.00 %</b> |
| <b>2.3</b>  | <b>Unassigned Reasons from Section 2.2.1</b>   |           |                 |          |                 |           |                 |           |                 |
| <b>2.31</b> | <b>Category 1: No further referrals will be generated for this VI-SPDAT</b>  |           |                 |          |                 |           |                 |           |                 |
| 2.31        | 1. Client has obtained housing   | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.31        | 2. Client is no longer on island   | 1         | 33.33 %         | 0        | 0               | 0         | 0.00 %          | 1         | 9.09 %          |
| 2.31        | 3. Client not interested in housing at this time   | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.31        | 4. Client already matched to other housing resources   | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.31        | 5. Client confirmed as deceased  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.31        | 6. Incarcerated  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
|             | <b>Total</b>   | <b>1</b>  | <b>33.33 %</b>  | <b>0</b> | <b>0.00 %</b>   | <b>0</b>  | <b>0.00 %</b>   | <b>1</b>  | <b>9.09 %</b>   |
| <b>2.32</b> | <b>Category 2: Clients can be referred again immediately, but not to this program</b>  |           |                 |          |                 |           |                 |           |                 |
| 2.32        | 1. Client expressed safety concerns with this program  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.32        | 2. Program denial  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.32        | 3. Client declined housing through this program  | 1         | 33.33 %         | 1        | 50.00 %         | 0         | 0.00 %          | 2         | 18.18 %         |
| 2.32        | 4. Client does not meet program eligibility criteria and does not qualify for this program   | 1         | 33.33 %         | 0        | 0.00 %          | 1         | 16.67 %         | 2         | 18.18 %         |
|             | <b>Total</b>   | <b>2</b>  | <b>66.67 %</b>  | <b>1</b> | <b>50.00 %</b>  | <b>1</b>  | <b>16.67 %</b>  | <b>4</b>  | <b>36.36 %</b>  |
| <b>2.33</b> | <b>Category 3: Action is required before client can be referred to any program again</b>   |           |                 |          |                 |           |                 |           |                 |
| 2.33        | 1. Client requires additional documentation  | 0         | 0.00 %          | 1        | 0.5             | 5         | 83.33 %         | 6         | 54.55 %         |
| 2.33        | 2. Client unable to be located after multiple communication attempts   | 0         | 0.00 %          | 0        | 0.00 %          | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.33        | 3. Client confirmed as hospitalized or in treatment facility for unspecified length of time  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.33        | 4. Client has not responded to multiple attempts to contact  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
| 2.33        | 5. VI-SPDAT is no longer applicable, a new VI-SPDAT is needed  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
|             | <b>Total</b>   | <b>0</b>  | <b>0.00 %</b>   | <b>1</b> | <b>50.00 %</b>  | <b>5</b>  | <b>83.33 %</b>  | <b>6</b>  | <b>54.55 %</b>  |
| <b>2.34</b> | <b>Unassigned Reason - Data Not Collected</b>  |           |                 |          |                 |           |                 |           |                 |
| 2.34        | 1. Data Not Collected  | 0         | 0.00 %          | 0        | 0               | 0         | 0.00 %          | 0         | 0.00 %          |
|             | <b>Total</b>   | <b>0</b>  | <b>0.00 %</b>   | <b>0</b> | <b>0.00 %</b>   | <b>0</b>  | <b>0.00 %</b>   | <b>0</b>  | <b>0.00 %</b>   |
| <b>2.4</b>  | <b>Referral and Placement Metrics</b>  |           |                 |          |                 |           |                 |           |                 |
| 2.4         | 1. Of the households referred during the report period, mean length in days from VI-SPDAT survey to most recent referral (Uses HoH to compute for the household) | 47.88     | 0               | 137.17   | 0               | 73.12     | 0               | 68.4      | 0               |
| 2.4         | 2. Total households placed/housed during the report period (duplicated)  | 6         | 0               | 3        | 0               | 5         | 0               | 14        | 0               |
| 2.4         | 3. Placed/housed households linked to HUD enrollment   | 6         | 100.00 %        | 3        | 100.00 %        | 5         | 100.00 %        | 14        | 100.00 %        |
| 2.4         | 4. Of the households placed/housed during the report period, mean length in days from VI-SPDAT survey to date placed/housed                                      | 145.17    | 0               | 127.67   | 0               | 124.2     | 0               | 133.93    | 0               |
| 2.4         | 5. Of the households placed/housed during the report period, mean length in days from 1st Intake date to date placed/housed                                      | 2734      | 0               | 1944.3   | 0               | 254.2     | 0               | 1679.14   | 0               |
| 2.4         | 6. Of the households placed/housed during the report period, total number of emergency services utilized within 6 months from most recent VI-SPDAT               | 19        | 0               | 4        | 0               | 49        | 0               | 72        | 0               |





